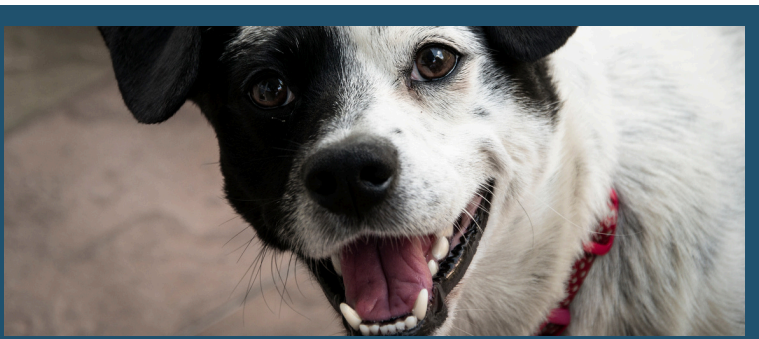




# QUARTERLY REPORT

JULY - SEPTEMBER  
2024

## ANIMAL SERVICES DIVISION



### Growth & Success

#### Current Staff Levels

- 1 Code Enforcement Official
- 1 Enforcement Manager (Animal Services Division)
- 2 Animal Care & Control Supervisors
- 6 Animal Control Officers
- 2 Animal Control Technicians - Admin
- 4 Maintenance Aide - Kennel Technicians
- 1 Temp Maintenance Aide - Kennel Technician

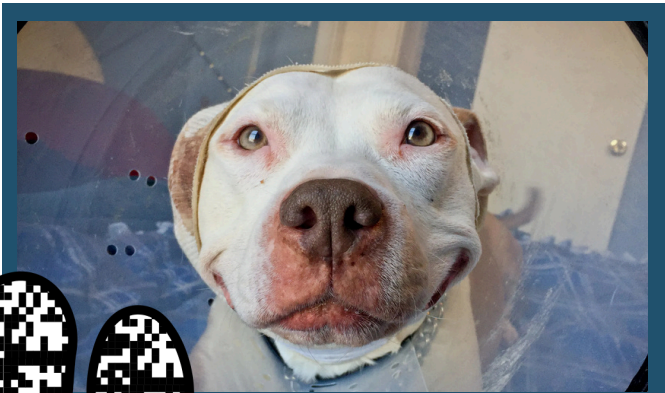


#### Staff Positions in Process

- 1 Registered Veterinary Technician
- 2 Maintenance Aide - Kennel Technicians

### What's New?

- STAFFING LEVELS
- ANIMAL SERVICES ACTIVITIES AND TRENDS
- ANIMAL LICENSING AND PET PROGRAMS
- EVENTS AND ADOPTIONS
- SHELTER PROGRESS UPDATE



Using QR Code Technology, we are connecting more people to the animals in our shelter.

# ANIMAL SERVICES

## ACTIVITIES & TRENDS

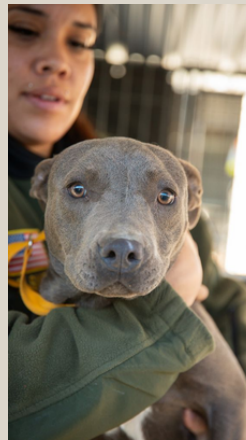


### Around the City

This quarter, Animal Control Officers drove **15,556** miles, completing **2,063** inspections within **1,625** unique animal cases. These inspections resulted in **84 citations** for violations such as leash law, license and rabies requirements, prohibited animals, and exceeding animal limitations.

### Public Safety

Officers continue to raise the bar for enhanced public safety. Since July 1st, officers have investigated **42 dog bites** and **79 aggressive animal reports**. Officers found sufficient evidence to take **7 dogs** to administrative hearings to declare them potentially dangerous or vicious and invoke additional safety and containment requirements. These hearings resulted in **6 dogs being declared Potentially Dangerous** and **1 dog was declared Vicious**.



### Abandoned Animals

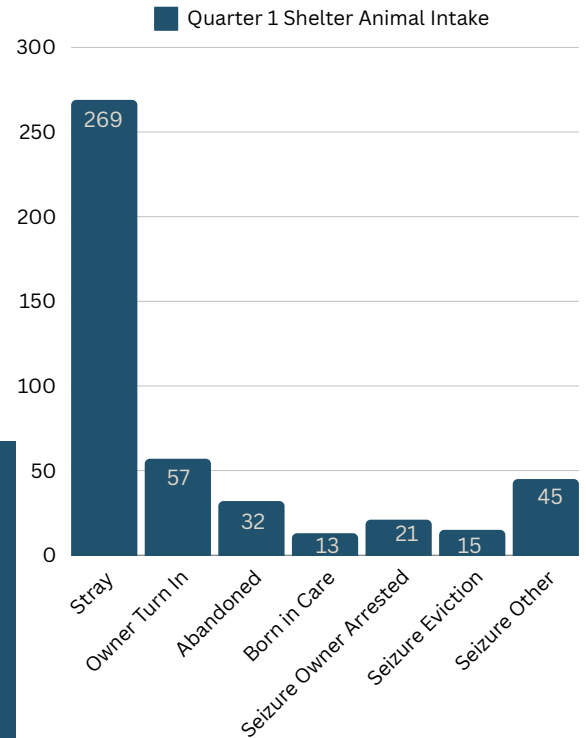
There has been a 140% increase in incoming calls to dispatch reporting abandoned animals left at residences due to housing instability, evictions, and out-of-state relocations compared to previous years.





# ANIMAL SERVICES

## ACTIVITIES & TRENDS CONTINUED



### Hoarding

Animal Control call intake reported a 20% increase in animal hoarding reports this quarter over the reports in the first quarter last year. Animal hoarding impacts the health of the animals and animals coming into the shelter from hoarding situations usually require veterinary care and medications.



### Best Friends 2024 National Conference

In July, three staff members represented Victorville Animal Services at the 2024 Best Friends National Conference in Orlando, Florida. The annual conference is a collaboration of organizations sharing proven methods and ideas to achieve a 90% sheltered animal save rate, reduce the length of stay through pet pathway planning, creation of new programs for animals in the community, and the utilization of data to marketing to help more animals find homes.



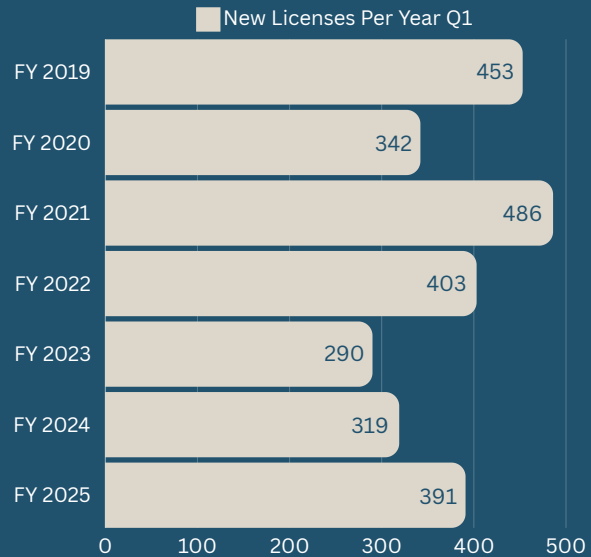
Congratulations to Officer Ruiz in receiving his badge.

### Animal Abuse on the Rise

This quarter, in partnership with the San Bernardino County Sheriff's Department Victorville Station Deputies, Animal Control Officers have submitted 4 cases of Penal Code 597 (Animal Cruelty) to the District Attorney's Office for filing. This partnership has created a valuable collaboration for the advocacy of animal welfare during a time when abuse and neglect cases are sharply on the rise.



# ANIMAL LICENSING AND PROGRAMS



## LICENSES

Licensing and microchipping events are held monthly at the Animal Services office on Amargosa Road. This quarter, more than 179 dogs received licenses and 158 dogs received microchips at these events. Since June of 2023, in an effort to increase dog identification and ensure they are returned to their owners, the City has continued to offer free first time licenses and microchips for Victorville dogs.



## RESOURCES



A new Pet Resources page has been added to the Animal Services area of the City website. Here, information for low cost Vet care, financial assistance, and spay and neuter assistance can be found. **94 vouchers** were issued this quarter to help residents with spay and neuter costs.

## WELLNESS CENTER PET HOUSING

This quarter, 20 clients with pets entered the Wellness Center. With funding from the Pet Assistance and Support Grant through the state of California, these animals received wellness checks, vaccinations, microchips, licenses, and two received spay/neuter services.





# Events



Animal Service's staff members have been hard at work around town holding 8 adoption events, 3 free licensing and microchip events, and also had a booth at National Night Out.



## Quarter 1 Stats

Fostered 10

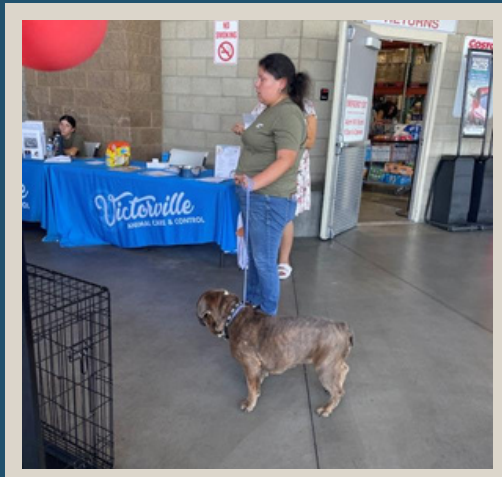
Rescued 13

Returned to Owner 108

Adopted 146

Remain in Shelter 188

## Costco Adoptions



Animal Service's staff held successful adoption events in front of Victorville Costco. The events are well attended by residents of Victorville and surrounding communities resulting in 46 great dogs being adopted to new homes in FY 24/25 Q1.

# VICTORVILLE ANIMAL CARE AND ADOPTION CENTER UPDATES

Due to the termination of the Animal sheltering contract with VVAPL (Victor Valley Animal Protection League), the City of Victorville found the need to establish our own animal shelter facility. On December 20, 2023 the City signed a lease agreement with the Victor Valley School District to repurpose their vacant Goodwill School site at 16648 E St to a City Animal Care and Adoption Center. This site not only provides adequate space to shelter the large number of animals taken in by the Animal Services staff, but also provides adequate space for staff occupancy.



Plumbing is an essential part of sanitary sheltering. Phase 1 of plumbing has been completed on the west side of the shelter campus during this quarter.



Asbestos and lead abatement was completed in August, framing and FRP installation began in the first 3 kennel rooms and new flooring is being installed throughout.



## ANIMAL KENNELS

Staff has been familiarizing themselves with the new kennels for ease of assembly and proper maintenance. The first round of kennels will be installed in early November. The second set of kennels are due to arrive soon.