

City of Victorville

City Council Policy and Procedures Manual



Adopted by the Victorville City Council
by Resolution No. 17-056 on October 3, 2017
Revised by Resolution No. 18-074 on September 4, 2018
Revised by Resolution No. 19-057 on October 1, 2019
Revised by Resolution No. 20-055 on June 23, 2020
Revised by Resolution No. 21-021 on March 16, 2021
Revised by Resolution No. 22-015 on May 17, 2022
Revised by Resolution No. 22-111 on October 4, 2022
Revised by Resolution No. 23-015 on March 7, 2023
Revised by Resolution No. 23-018 on March 21, 2023
Revised by Resolution No. 23-025 on April 4, 2023
Revised by Resolution No. 23-030 on May 16, 2023
Revised by Resolution No. 23-104 on December 19, 2023
Revised by Resolution No. 24-020 on September 17, 2024

RESOLUTION NO. 24-020

A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF VICTORVILLE, CALIFORNIA, ADOPTING REVISIONS TO THE CITY OF VICTORVILLE CITY COUNCIL POLICY AND PROCEDURES MANUAL

WHEREAS, on October 3, 2017, the City Council of the City of Victorville (the "City Council") passed Resolution No. 17-056 adopting the City of Victorville City Council Policy and Procedures Manual (the "**Policy Manual**"); and

WHEREAS, the Policy Manual created a centralized and comprehensive set of rules, policies and procedures governing the conduct of City Council meetings and the carrying out of the day-to-day business of the City of Victorville (the "**City**"); and

WHEREAS, Section II.B of Chapter 1 of the Policy Manual currently provides that the Manual shall be reviewed at least biennially and may be revised by resolution of the City Council if and as needed; and

WHEREAS, by adopting Resolution Nos. 18-074, 19-057, 20-055, 21-021, 22-015, 22-111, 23-015, 23-018, 23-025, 23-030 and 23-104, the City Council has since the Policy Manual was first adopted, approved certain revisions to the Policy Manual in order to clarify various provisions and incorporate additional procedures to help streamline the conduct of City Council meetings; and

WHEREAS, certain additional issues which have arisen since the Policy Manual's initial adoption and prior amendments have necessitated several further revisions to address some inconsistencies and improve the ability to implement the provisions of said Policy Manual; and

WHEREAS, the City Council finds that adopting the proposed revised Policy Manual attached to this Resolution serves the interests of the City, the City Council, and the public as it streamlines and facilitates the orderly and efficient conduct of City Council meetings and related City business, and also helps ensure that the Policy Manual is consistent with California law.

NOW, THEREFORE, THE CITY COUNCIL OF THE CITY OF VICTORVILLE, CALIFORNIA, DOES RESOLVE, DECLARE, DETERMINE AND ORDER AS FOLLOWS:

Section 1. That the revised City of Victorville City Council Policy and Procedures Manual ("**Policy Manual**") attached to this Resolution be approved and adopted. The City Council further authorizes the City Manager and City Attorney to make non-substantive changes as may be deemed necessary provided any such changes are shared with the City Council.

Section 2. That this Resolution shall supersede Resolution No. 23-104 and take effect immediately upon its adoption.

Section 3. That the City Clerk shall certify the passage and adoption of this Resolution.

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CHAPTER 1 - INTRODUCTION AND PURPOSE

I. PURPOSE OF MANUAL

- A. Compile, Revise and Adopt Rules and Policies. By adopting this Policy and Procedures Manual (“Manual”), the City Council of the City of Victorville (the “City Council” or “Council”) hereby establishes updated Rules of Procedure for the preparation of its agendas, conduct of its meetings, and transaction of other City Business. In addition, by adopting this Manual, the City Council further compiles, consolidates, updates, and supersedes any prior Council Policies, Resolutions, rules, and related administrative procedures that have been formally adopted by the City Council addressing the subject matter and/or the topics discussed herein.
- B. Provide Standards and Guidance. The purpose of this Manual is to set a standard of professionalism for the conduct of the City Council’s business. Victorville has a long and proud tradition of open government and civil, intelligent public discourse. This Manual is intended to enhance public participation and Council debate so that the best possible decisions can be made for Victorville. While attempting not to be overly restrictive, procedures, policies, and codes of ethics and conduct are being established and/or clarified so that expectations and practices are clearly articulated to guide City Councilmembers in their day-to-day conduct and actions.
- C. Ease of Reference. Having the majority of the rules, procedures, practices, and policies (hereinafter collectively “Rules”) of the Victorville City Council consolidated and contained in a single, easily accessible document will clarify expectations and responsibilities and will streamline the conduct of meetings and other City Council business in the public interest.

II. EFFECTIVE DATE AND PERIODIC REVIEW/UPDATE OF MANUAL

- A. Effective Date. The Rules contained in this Manual shall be in effect immediately upon their adoption by City Council resolution and shall remain in effect until such time as this Manual is amended and new Rules are adopted and/or updated by City Council resolution.
- B. Biannual Review. This Manual will be reviewed every two (2) years with the intent that any necessary revisions be made only at such time which review will occur in August of such year, if needed, by City Council Resolution.

CHAPTER 2 - ROLE OF CITY COUNCIL

I. OVERVIEW

- A. City Council Acts as a Body. One of the fundamental tenets of city governance is recognizing that the City Council acts as a body. No individual Councilmember has extraordinary powers beyond those of other members. Although the Mayor and the Mayor Pro Tempore (“Pro Tem”) have additional ceremonial, parliamentary and administrative responsibilities as described below and elsewhere in this Manual, with respect to the establishment of policies, voting, and in other significant areas, all members are equal.
- B. Establishment of City Policy. City Policy is established and direction is given to City staff by a majority vote of the Council. Neither the Mayor nor the Mayor Pro Tem has veto power or any other policy-making authority beyond that of the other Councilmembers.
- C. Decisions of Majority of Body Binding on City Council. While individual Councilmembers may disagree with decisions of the majority, a decision of the majority does bind the City Council to a course of action and provides City staff with clear direction to follow. Similarly, City staff is responsible to ensure that the policy set by the City Council is implemented and upheld consistent with the wishes of the majority. Implementation of City Council policy by staff does not reflect a bias against Councilmembers who held a minority opinion on an issue.

II. COUNCIL ELECTION AND GOVERNANCE

The City of Victorville is governed by a five-member City Council elected to four-year terms on a staggered basis. Councilmembers are elected in the general election in November of even- numbered years. The Mayor and Mayor Pro Tem will be appointed by a majority vote of the entire membership (hereinafter “consensus”) of the City Council. The City Council shall appoint the Mayor and Mayor Pro Tem for one-year terms at the first regular meeting in December of every year or as soon thereafter as feasible and, when applicable, following the certification of election results and seating of new City Councilmembers. Effective as of the organization meeting of 2024 and with respect to Mayoral terms, the following provisions shall apply: A Mayor shall serve no more than two (2) consecutive terms per each term of office as Councilmember, unless additional service is granted by a two-thirds (2/3) affirmative vote of the entire Council

membership. A Councilmember may serve a third year as Mayor during his or her current term of office without the two-thirds (2/3) requirement, provided he or she did not hold the office of Mayor during the preceding year and he or she receives a majority vote of the entire council. The newly appointed Mayor and Mayor Pro Tem shall undertake their positions immediately following the majority vote or assumption to office. In no circumstance shall a change be considered to the Policy Manual regarding the appointment process for the office of Mayor and/or Mayor Pro Tem once the organizational item has been posted to the agenda.

The nomination and appointment procedure for the offices of Mayor and Mayor Pro Tem shall be conducted in successive order and as shown below.

1. The City Clerk opens nominations.
2. The City Clerk receives up to one nomination per Councilmember until no further nominations are forthcoming. Seconds are not required.
3. The City Clerk closes nominations.
4. The City Clerk calls on each Councilmember to cast by verbal vote the name of his or her nominee of choice.
5. The City Clerk announces the outcome of the vote and declares the appointment upon a majority vote of the full membership.
6. If an appointment is not confirmed, the City Clerk repeats the foregoing procedure once more on the prospect of the City Council reaching agreement.

The newly appointed Mayor shall preside over the process for the appointment to the office of Mayor Pro Tem. The appointment of the Mayor Pro Tem shall not occur until the appointment process for Mayor as provided herein has been completed.

Should the City Council fail to appoint a new Mayor, either due to insufficient votes or tie-vote procedures outlined in Chapter 5, Section II.R, the City Council shall reconsider the appointment during one final vote at the next regular meeting. Abstaining from any appointment vote counts as an affirmative vote for the current Mayor.

If no consensus on a new Mayor is reached after two consecutive Council meetings, the Mayor Pro Tem will assume the role, provided he or she is willing to serve.

If the Mayor Pro Tem does assume the Mayoral role, his or her vacated position shall open for nominations at the next regular Council meeting. Should the Council fail to appoint a new Mayor Pro Tem, after following the nomination provisions, set forth above, the position shall remain vacant until the next election cycle or until such time as the Council is willing to come to a consensus, whichever is sooner.

III. ROLE AND DUTIES OF MAYOR

- A. Official Ceremonial Head of City. The Mayor is recognized as the official head of the City for all ceremonial purposes and shall perform such other duties consistent with the office as set forth in this Manual and as may be delegated to the Mayor by majority vote of the City Council.
- B. Presiding Officer. The Mayor is the Presiding Officer at all meetings of the City Council and acts as the chair. In this role, the Mayor has authority and discretion to:
 - 1. preserve order at all Council meetings by facilitating the effective conduct of business during meetings and assisting, when deemed necessary, fellow Councilmembers in understanding their roles and responsibilities in municipal governance;
 - 2. enforce (or cause to be enforced) the Meeting Rules of Conduct and Decorum as set forth in Chapter 5 of this Manual;
 - 3. determine the order of business at meetings of the City Council; and
 - 4. require any person addressing the City Council to be sworn as a witness and to testify under oath when, for example, testifying in judicial or quasi-judicial proceedings. The Mayor or other Presiding Officer shall also require such swearing-in if directed to do so by a majority of the Council.
- C. External Communication of Policy. The Mayor is to faithfully communicate the position of the Council majority in matters of policy.
- D. Seating Arrangement for City Council. During a public meeting held in City Council

chambers, the Mayor assumes the center chair on the dais and oversees the seating location of the other Councilmembers at all such meetings of the City Council.

- E. Signing Documents. The Mayor, whenever available, shall sign all ordinances, resolutions and other documents that have been adopted and authorized by the City Council and require an official signature. However, the City Manager or another City official may sign certain documents when so authorized by Council action and/or the provisions of the Victorville Municipal Code.
- F. Absence of Mayor. In the absence of the Mayor, the Mayor Pro Tem shall perform the duties of the Mayor, including acting as the Presiding Officer at meetings. The Mayor Pro Tem is duty-bound to the Council as a whole and to Victorville, rather than to the Mayor. When both the Mayor and the Mayor Pro Tem are absent from any meeting of the Council, the City Clerk shall call the Council meeting to order, whereupon a temporary Presiding Officer shall be appointed by the Councilmembers present to serve until the arrival of the Mayor or Mayor Pro Tem, or until adjournment, whichever comes first.
- G. Request to Allow City Clerk to Assist in Running a Portion of a Meeting. The Presiding Officer at any City Council meeting, be it the Mayor or Mayor Pro Tem as applicable, may request that the City Clerk assist in running a portion of the meeting.
- H. New Councilmember Orientation. The Mayor will lead, with the assistance of the City Manager, new Councilmember orientations.

IV. ROLE AND DUTIES OF ALL COUNCILMEMBERS

- A. Annual Review of Residency. Government Code Section 36502(a) requires Councilmembers of this City to maintain a legal residence or domicile within the City of Victorville and rules regarding this are further discussed in Section 243 and 244 of the Government Code. To properly ensure compliance, Councilmembers shall be required to certify with the City Clerk annually, their residency or domicile within the City of Victorville. To be considered certified, each proof of residency as described below must contain the house number (and apartment number if applicable) and street name of the residency or domicile in an unredacted state.

Councilmembers are required to live in the District they represent and are required to live in the City of Victorville during their entire term in office. To ensure that the

Councilmembers continue to live in the area they represent, each elected official must submit one of the following documents to the City Clerk during the first 31 calendar days of the year (January 1st to 31st) and within 30 days of any change in residency. Acceptable forms for proof of residency are as follows:

1. Home Ownership. Proof as follows:

- (a) a copy of a title deed or grant deed, a mortgage payment billing statement verifying the address, or any other document that can verify home ownership and residency of the property, or
- (b) evidence of a homeowner's property tax exemption filed with the County of San Bernardino Assessor for proof that the home is his or her primary residence. If the elected official does not have a tax exemption on file, he or she must submit an affidavit signed by the elected official verifying that the home is the primary residence; or
- (c) If the home ownership is in the name of a person other than the elected official, or in the name of a legal entity, such as a trust, partnership or corporation, the elected official must submit an affidavit signed by the homeowner or authorized legal representative of the entity verifying that the elected official is living in the home as his or her primary residence.

2. Rented or Leased Property. Proof as follows:

- (a) If the residence is rented or leased by the elected official, the elected official will provide proof of residency by submitting a signed copy of a current and legally enforceable lease or rental agreement that demonstrates the elected official resides at the specified address; or
- (b) If an elected official is living at a residence without a lease/rental agreement, the elected official must have the landlord or property owner sign an affidavit verifying, under penalty of perjury, the elected official's residency in the landlord or owner's property

3. Current Motor Vehicle Registration or California Driver's License. Proof as follows:

- (a) Motor vehicle registration showing it is registered to the elected official for the residence claimed, or
- (b) a valid California driver's license showing that the address on his or her license matches the residence claimed.

If the residence address on either the driver's license or auto registration is in the process of being changed, the elected official must provide a document from the California Department of Motor Vehicles (Form DMC14) verifying the change is in fact in process. If the elected official does not own an automobile or does not have a California driver's license, the elected official must submit any other State-of-California-issued identification showing that the address on the identification document is consistent with the address shown on his or her current voter registration.

4. Current Utility Bill. Proof as follows:

- (a) The utility bill must be in the elected member's name and show that the service address is within the Councilmember's respective District. In the event a utility bill has yet to be generated, a letter from an authorized representative of the utility provider stating that an account has been opened in the elected official's name will suffice. If there is an agreement with a landlord or other legal entity, as verified by a rental contract or lease contract, that states the landlord or other legal entity will pay the utility bill, the elected official must submit an affidavit signed by the landlord or other legal entity's authorized representative, attesting to that fact.

5. Other Documents. Proof as follows:

- (a) School records or any official document issued by an accredited educational institution, sealed by the school, or
- (b) current paycheck stub or personnel record issued by the elected official's employer, or

- (c) current homeowner or renter insurance policy, or
- (d) current documents issued by any California court or a federal court that lists the name of the elected official and his or her residence address, or
- (e) Original record issued by any state or national bank, state or federal savings association, trust company, industrial loan company, state or federal credit union, or any institution or entity that has issued a credit card.

In addition to 5 (a)-(e) above, the elected official must sign an affidavit attesting, under penalty of perjury, his or her current place of residence.

In the event a Councilmember moves to a new residence within the District after filing any previous affidavit, the elected official must confirm the new address within 30 days of moving by providing one of the documents listed in items 1 through 5 and an affidavit to the City Clerk.

Incumbent Councilmembers who have not relocated since the information required by this Section was last provided may comply with this Section by supplying a copy of a current driver's license or State-of-California-issued identification card and an affidavit attesting, under penalty of perjury, that they have not relocated and that all previously submitted information remains true and correct. The City Clerk shall confirm that the residence address on the incumbent's voter registration is consistent with previous documents submitted in order to demonstrate the residence address is within the boundaries of the District in which the Councilmember was elected or appointed to office.

Failure to provide any of the above-required documents on or before January 31st of each year and/or within 30 days of moving to a new residence shall be referred to the City Council for further action and could result in his or her office becoming vacant in accordance with Government Code Section 36502, and the City Council could take an action to remove said Councilmember.

Government Code Section 36502(a) provides:

“A person is not eligible to hold office as councilmember ... unless he or she is at the time of assuming the office an elector of the city, and was a registered voter of the city at the time nomination papers are issued to the candidate.... If, during his or her term of office, he or she moves his or her place of residence outside of the city limits or ceases to be an elector of the city, his or her office shall immediately become vacant.”

Alternatively, for non-compliance with this Section, the Council may consider taking action to remove the Councilmember from committee assignments and access to public facilities outside of normal working hours and/or initiate an investigation to determine the Councilmember’s place of residence.

In order to ensure compliance with these requirements, City staff shall provide an update as to compliance in February of each year as part of a February consent calendar item.

B. Advance Preparation for Meetings.

1. **Prior Review of Agenda Materials.** Prior to attending Council and committee meetings, study sessions and/or workshops, Councilmembers shall read or otherwise familiarize themselves with each agenda and supporting documentation for the items thereon.
2. **Seek Prior Clarification of Agenda Materials.** In respect for everyone’s time and to help ensure that individual Councilmembers may be equipped to make informed decisions, do his or her best work, and move meetings forward in a meaningful way, it is incumbent upon each Councilmember to promptly seek answers to questions he or she may have about the posted agenda items and agenda-package materials for the immediately pending meeting. Toward fulfilling these objectives, Councilmembers should seek the aforementioned assistance from the City Manager, City Attorney, City Clerk, or such Senior Management as the City Manager may designate (e.g., Assistant City Manager, Deputy City Manager, City Engineer, Public Information Officer, City Department Directors, or the Police Chief) as soon as possible after receipt of the agenda package and prior to the meeting to which the agenda package relates.

3. **Avoid Unfair Surprise.** Councilmembers should advise the City Manager in advance of issues or questions they intend to bring up at a public meeting. This refers to issues and questions that City staff would not normally anticipate or have researched for that particular meeting.
 4. **Report Possible Absences.** Each Councilmember shall report immediately to the Mayor and City Clerk any likelihood of absence in order to ensure the most effective facilitation of City Council meetings. To the extent any Councilmembers are absent or going to be absent for two or more consecutive regular council meetings, that Councilmember should seek the consent of the City Council to excuse such absence either prior to the absence, or immediately upon return, which consent shall require majority vote of the quorum.
 5. **Effect of Unexcused Absences.** As provided in Government Code Section 36512(a) if a City Councilmember is absent without permission from all regular City Council meetings for sixty (60) days consecutively from the last regular Council meeting he or she attended, his or her office becomes vacant or shall be filled in accordance with Section IV.D hereinbelow.
- C. Councilmember Appointments and Assignments. Following nominations by individual Councilmembers, the City Council confirms by a majority vote of the entire membership its appointments to City commissions, boards, and standing committees, as well as its appointments to the various boards, commissions, and committees of outside agencies on which Councilmembers serve as representatives of the City. The nomination process for such appointments shall be facilitated by the Presiding Officer and follow the same nomination procedures as provided in Chapter 2, Section II, points 1-7 of this Manual relating to the nomination of the Mayor and Mayor Pro Tem. See Chapter 9 as to the roles and duties of such committee, commission, and board appointees, and additional rules relating to nominations and the filling of vacancies. Chapter 9 also provides rules relating to the creation and purposes of Ad Hoc subcommittees composed of less than a quorum of the City Council.
- D. Council Vacancies. Whenever a vacancy occurs in the office of City Councilmember, the City Council will fill the vacancy by appointment or special election in accordance with the procedures set forth in Government Code section

36512 or the provisions of any ordinance adopted by the City Council thereunder. If a vacancy is to be filled by appointment, and in order that the Council may select the candidate best suited to the position, the City shall initiate an application and interview process which shall be robust, uniform, and free from the appearance of impropriety. Except for official communication with the City Manager's office, which includes the City Clerk, all contact between Councilmembers and candidates regarding the appointment process and/or potential appointment is restricted to a formal interview process during a public meeting. Any candidate who violates this protocol may be excluded from appointment. An ad hoc subcommittee of less than a quorum of the Council shall develop the process for appointment, which is subject to Council approval.

E. Leadership, Goals, and Policy; Ex-Officio Roles of the City Council.

1. **Leadership, Goals, and Policy.** City Councilmembers are elected to provide leadership in setting goals and in formulating policies. The City Council is the focal point for identifying and interpreting the wishes of the citizens and translating these into specific programs. Successful goal setting and policy formulation largely depend on a good working relationship amongst the Council and between the Council and the administrative staff. Under the City Manager's direction, staff can provide assistance in analyzing the City's needs, suggesting action programs, and calculating the costs of proposals. However, the Council has the final responsibility for establishing local policies and determining services and budget levels appropriate for the City.
2. **Ex-Officio Roles.** The City Council also serves as the Boards for the Victorville Water District ("VWD"), the Southern California Logistics Airport Joint Powers Authority ("SCLAA"), the Library Board of Trustees, the Successor Agency to the Victorville Redevelopment Agency, the Housing Assets Successor, and the Victorville Joint Powers Financing Authority ("JPFA"), with all meetings being held concurrently. References made in this Manual to the City Council also include the Council when acting in its roles as the boards of the aforementioned entities.

F. Engaging in Legislative and Quasi-Judicial Decisions/Acts. Almost all actions or decisions made by the City Council fall into one of two categories: legislative or quasi-judicial.

1. **Legislative.** These actions/decisions formulate rules to be applied to all future cases. Examples include, but are not limited to: adoption and amendments to municipal codes, general plans, zoning codes, and personnel regulations. These actions are generally taken by ordinance or resolution.
 2. **Quasi-Judicial.** While legislative actions establish public policy and rules applicable to groups of property or people, quasi-judicial proceedings affect individual properties or parties. Quasi-judicial proceedings involve the application of established standards to individual facts to determine specific rights or to take specific actions under existing law.
 3. **Due Process.** The distinction between these two types of acts/decisions comes into play in the due process afforded to parties (particularly in the public and appeal hearing context), as explained in more detail in Chapter 3, Section VI of this Manual.
- G. Issuing Subpoenas. Pursuant to Government Code section 37104, the City Council may issue subpoenas to require attendance of witnesses or production of books or other documents for evidence or testimony in any action or proceeding pending before the Council. The form of oaths administered by the City Clerk will be substantially in the following form:
- <Name of affiant>
- “I hereby declare or affirm under penalty of perjury that the testimony I am about to give before the City Council is the truth.”
- H. Compliance with Code of Ethics. On July 7, 2009, the City Council adopted Resolution No. 09- 059 establishing a Code of Ethics setting forth principles and standards of conduct to be observed by all Councilmembers. Immediately upon adoption of this Manual by resolution of the City Council, Resolution No. 09-059 shall be superseded in its entirety by the provisions of Section V, below.
- I. Handling Concerns or Complaints from the Public and Staff. Councilmembers shall function within their established roles when listening to concerns or complaints from the public and staff. While it is important to be available when issues arise, Councilmembers shall abide by uniform procedures to ensure matters are handled expeditiously and everyone is treated respectfully and fairly. Councilmembers shall

remain neutral when receiving reports, conveying that they have no individual authority to resolve issues and further recognizing that only one side of the story is being heard. Councilmembers shall adhere to their policy role pursuant to Chapter 2 of this Manual, being certain not to interfere with the administrative functions of the City or the professional duties of City staff. The same level of care must be exercised when responding to emails as is described for personal interactions.

- J. Councilmembers shall use the following procedures when handling concerns or complaints:
1. **Receive** - Listen to what the person has to say without preparing a response.
 2. **Repeat** - Paraphrase or ask a question to clarify for understanding. Ask the person to identify those to whom s/he has spoken about the matter prior to contacting a Council member.
 3. **Request** - Ask what the person would like the Council member to do with the information and/or what is seen as a solution to the problem.
 4. **Review** - Indicate that the information will be shared with the City Manager in order that the City Manager or his or her designee may be able to provide a response or additional information as may be necessary.

V. CODE OF ETHICS FOR COUNCILMEMBERS

- A. Intent and Purpose. To assure public confidence in the integrity of local government and its effective and fair operation, this Code of Ethics provides a framework for day-to-day actions and decision-making by Councilmembers and represents a commitment to uphold a standard of integrity beyond that required by law. The citizens and businesses of Victorville are entitled to a fair, ethical, and accountable local government that has earned the public's full confidence for integrity. To ensure the effective functioning of democratic government, the City Council requires each of the following:
1. Public officials, both elected and appointed, comply with both the letter and spirit of the laws and policies affecting the operations of government.

2. Public officials be independent, impartial, and fair in their judgment and actions.
 3. Public office be used for the public good, not for personal gain.
 4. Public deliberations and processes be conducted openly, unless legally confidential, in an atmosphere of respect and civility.
- B. Principles and Standards. The principles and standards of ethical conduct for Victorville City Councilmembers are hereby established as set forth below.
1. **Act in the Public Interest.** Recognizing that stewardship of the public interest must be their primary concern, Councilmembers will work for the common good of the people of Victorville and not for any private or personal interest, and they will assure fair and equal treatment of all persons, claims and transactions coming before the Victorville City Council.
 2. **Comply with the Law.** Councilmembers shall comply with the laws of the nation, the State of California, and the City of Victorville in the performance of their public duties. These laws include, but are not limited to: the United States and California Constitutions, the Victorville City Charter, the Victorville Municipal Code, laws pertaining to conflicts of interest, election campaigns, financial disclosures, employer responsibilities, open government, and City ordinances and policies.
 3. **Councilmember Conduct.** The professional and personal conduct of Councilmembers must be above reproach and avoid the appearance of impropriety. While it is understood that Councilmembers enjoy First Amendment rights, they shall practice high standards of civility, respect, and decorum in discussions and debate, and refrain from abusive conduct, personal charges, or verbal attacks upon the character or motives of other members of the Council, boards, commissions, staff, or the public.
 4. **Respect for Process.** Councilmembers shall perform their duties in accordance with the processes and rules of order established by the Council governing the deliberation of public policy issues, meaningful involvement of the public, and implementation of policy decisions of the Council by City staff.

5. **Decisions Based on Merit.** Councilmembers shall base their decisions on the merits and substance of the matter at hand, rather than on unrelated considerations.
6. **Conflict of Interest.** In order to assure their independence and impartiality in the City's best interest, Councilmembers shall not use their official positions to influence decisions in which they have a conflict of interest.
7. **Gifts and Favors.** Councilmembers shall follow the laws that apply to the acceptance of gifts or favors as a public official.
8. **Use of Title.** Councilmembers may use their title only when conducting official City business, for informational purposes, or as an indication of background and expertise. Individual Councilmembers must be careful not to: 1) exceed or appear to exceed his or her authority, 2) use his or her position to influence others unduly or, 3) use his or her title to improperly gain leverage or preferential treatment.
9. **Confidential Information.** Councilmembers shall respect the confidentiality of information concerning the property, personnel, or affairs of the City. They shall neither disclose confidential information without proper legal authorization, nor use such information to advance their personal, financial, or other private interests.
10. **Use of Public Resources.** Councilmembers shall not use public resources, such as City staff time, equipment, supplies, or facilities, for private gain or personal purposes.
11. **Advocacy.** Councilmembers shall represent the official policies or positions of the Council to the best of their ability when designated as delegates for this purpose. When presenting their individual opinions and positions, Councilmembers shall explicitly state they do not represent the opinion of the entire Council.
12. **Positive Workplace Environment.** Councilmembers shall support the maintenance of a positive and constructive workplace environment for their employees, City employees, private citizens, and businesses dealing with the City. Councilmembers shall recognize their role in individual dealings with

City employees. Councilmembers shall not be immune to potential liability and/or legal proceedings by City employees when the rights of such employees who are acting within the scope of their employment have been infringed upon or violated by Councilmembers.

13. Policy Role of Councilmembers. Councilmembers shall respect and adhere to the Council-Manager structure of Victorville City government. In this structure, the City Council determines the policies of the City with the advice, information, and analysis provided by the public, boards, commissions, and City staff. Councilmembers shall not interfere with the administrative functions of the City or the professional duties of City staff, nor shall they impair the ability of staff to implement Council policy decisions.

14. Enforcement. Councilmembers have the primary responsibility to ensure that this Code of Ethics is followed so the public may have full confidence in the integrity of government. Although this Code of Ethics and Conduct is intended to “be self-enforcing” and will be most effective when Councilmembers are thoroughly familiar with and embrace its provisions, City Councilmembers who intentionally and/or repeatedly do not follow proper conduct may be subject to disciplinary sanction (a statement or resolution of repudiation), formal censure, and/or punishment pursuant to Government Code Section 36813 as set forth in Chapter 10 of this Manual. Any punishment meted out is at the discretion of the Council and may include removal of the Councilmember from committee assignments.

C. Norms and Protocols. The following norms were agreed to by each individual Councilmember present during the Governance Workshops of February 2020 and February 2021. On March 28, 2023, during the Governance Workshop, Council revised said norms to the following:

- 1) We conduct ourselves in a professional manner during meetings and beyond.
- 2) We respect open government both in word and deed.
- 3) We expect civil, intelligent public discourse.
- 4) We are efficient in our meetings.
- 5) We treat all members of the public with respect.
- 6) We contribute to a positive workplace environment.
- 7) We yield ourselves to the Council-Manager form of government, and Council members do not interfere with the role of the City Manager or any professional duties of City staff.
- 8) We keep confidential matters confidential.
- 9) We foster a good working relationship between Councilmembers and staff to promote good goal setting, policy making and service delivery.
- 10) We understand that the Council acts as a body, all members are equal, and policy direction is only given by a majority vote of the Council.
- 11) We support staff's obligation to implement decisions made by the Council, even if one of us doesn't agree with the Council's decision.
- 12) We are prepared for Council meetings and ask our questions of staff in advance so we can avoid surprising staff at the meetings. We know this is good teamwork.
- 13) We act with high integrity in all matters and comply with our code of ethics.

CHAPTER 3 - COUNCIL MEETINGS

I. REGULAR MEETINGS

- A. Time and Place. As set forth in Section 2.20.040 of the Victorville Municipal Code, regular meetings of the City Council are held the first and third Tuesdays of each month at 5:00 p.m. (Closed Session) and 6:00 p.m. (Regular Session) in the City Council Chambers located at 14343 Civic Drive, Victorville, California. City Hall will be open and accessible to Councilmembers during regular City business hours and at such times as regular and special meetings of the City Council are being held. Regular City business hours are: Monday through Thursday 7:30 a.m. to 5:30 p.m. and Friday 7:30 a.m. to 4:30 p.m.
- B. Compliance with Ralph M. Brown Act. To ensure that the deliberations and actions of the City Council are conducted openly and to ensure meaningful public participation, all meetings of the of the City Council shall be held in compliance with the provisions of the Ralph M. Brown Act, Government Code Section 54950 *et seq.* (the “Brown Act”).

II. SPECIAL MEETINGS AND EMERGENCY MEETINGS

- A. How Called and Held. Special meetings and emergency meetings of the City Council may be called by the Mayor or majority of the City Council and held from time to time consistent with and pursuant to the procedures set forth in the Brown Act. Any special meeting called pursuant to this section shall not be scheduled unless a majority of the City Council has confirmed their availability.
- B. Accommodate the Public. To be respectful of the public, unfinished business in any special meeting held immediately prior to a regularly scheduled meeting should be suspended until the regular meeting is adjourned.

III. CONSIDERATION OF NEW BUSINESS/CANCELLATION OF MEETINGS

- A. Consideration of New Business. No new item of Council business as posted in the Written Communications portion of the meeting agenda (See Sections V.B and VI.F of this Chapter) shall be considered after 10:00 p.m. unless approved by a majority vote by the Council. New business not taken up by the Council shall be carried over to the next regular City Council meeting, or the meeting may be adjourned to a date

specific at Council's direction.

- B. Cancellation of Meetings. Any regular or special meeting of the Council may be cancelled in advance by a majority vote of the Council during a prior meeting of the Council. The Mayor may cancel a meeting in the case of an emergency or when a majority of members have advised the City Clerk of their unavailability to attend a meeting. The City Manager may cancel a meeting when he or she determines there is no business to be conducted at the meeting. Appropriate notices will be provided. Solely for the purpose of confirming unavailability of members prior to cancelling a meeting, the City Clerk may poll the members of the City Council provided that the City Clerk does not communicate to any Councilmember the responses of any other Councilmembers polled. Written notice of cancellation shall be given to each Councilmember and further shall be posted and distributed to the same parties and in the same manner as the agenda for regular meetings.

IV. MEETING MINUTES

- A. Action Minutes. The City Council will use action minutes, which, at the discretion of the City Clerk, will contain either very little, if any, narrative content, or a light summary to record their proceedings both during Open Session and Closed Session discussions. Action minutes will include final motions and will note for the record how each Councilmember voted. The minutes will also reflect the names of public speakers, if stated, and may contain brief summaries of the nature of comments, and in public hearings whether they spoke in support or opposition of the agenda item at issue. The City Clerk will have exclusive responsibility for preparation of the minutes, and any corrections to the minutes will be made by majority vote of the City Council.
- B. Reading Not Required. Unless the reading of the minutes of a Council meeting is ordered by a majority vote of the Council, the minutes may be approved without a reading if the City Clerk has previously furnished the draft minutes in the City Council agenda packet.
- C. Draft Minutes. Draft minutes of meetings are generally submitted to the Council for approval with the agenda packet. Any Councilmember who was absent from the prior meeting may participate and vote on the approval of the minutes and need not abstain on the approval of the minutes for that meeting.
- D. Recordings. Recordings of all regular and special meeting proceedings are

maintained by the City Clerk for a period of 2 years or as provided for in the City's currently adopted records- retention schedule. Closed Session discussions shall not be recorded unless mandated by a court of competent jurisdiction. The City Clerk shall take action minutes of all Closed Session items.

V. CONDUCT OF BUSINESS

A. Generally. The order of business for a Council Meeting is generally shown on the agenda in the order set forth in Section B, below, but may be modified, when necessary, on a case-by- case basis by the Mayor on his or her own prerogative or by the City Manager.

B. General Order of Agenda Items of Business for Council Meetings.

1. Closed Session

- Call to Order/Roll Call
- Public Comment on Closed Session Items
- Declaration of Closed Session Items by City Attorney
- Recess to Closed Session
- Adjourn Closed Session
- Return to Open Session
- Closed Session Announcements by City Attorney

2. Regular Session

- Call to Order/Roll Call
- Closed Session Announcements by City Attorney (to the extent not made immediately following Closed Session as noted above)
- Invocation/Pledge of Allegiance
- Proclamations/Special Presentations
- City Clerk Presents Agenda/Revisions to Agenda to the City Council
- Conflict of Interest Declaration(s)
- Public Comments on any agenda item, except for public hearing items, as well as on topics of interest to the public that are within the subject matter jurisdiction of the City Council

A. Appeal Hearings

B. Public Hearings

- C. Consent Calendar
- D. Written Communications
- E. City Manager Reports/Possible Upcoming Agenda Items/Reports from Council Members

3. Adjourn

- C. Public Interest. The public interest shall be taken into consideration when the order of business on the agenda is modified. When feasible, topics anticipated to be of greatest interest to the public will be placed at the beginning of the agenda.

VI. DESCRIPTION/EXPLANATION OF PURPOSE OF CERTAIN AGENDA ITEMS

- A. Closed Session. The City Council may hold closed sessions during any regular or special meeting, or any time otherwise authorized by law, to consider or hear any matter that is authorized by State law. The City Council shall exclude from any such closed session any person or persons who it is authorized by State law to exclude from such closed sessions. The general subject matter for consideration shall be shown in the agenda posted for such session pursuant to the procedures set forth in the Brown Act. The City Attorney declares the items on the Closed Session Agenda and makes reports following Closed Sessions in accordance with the Brown Act.
- B. Public Comment Periods. Depending on the meeting, these periods are provided at the start of the Closed and Regular Sessions and prior to Council's consideration of agenda items to satisfy the requirements of the Brown Act. These periods provide the ability for **members of the public** to address the Council on items appearing on the agenda or on other matters of interest within the jurisdiction of the City Council that do not appear on the agenda.
 - 1. **Restrictions**. Public Comment Periods should not be utilized by Councilmembers to the extent said use impinges upon and/or diminishes the time allotted for other members of the public to speak, unless a Councilmember has recused himself or herself from participating in a decision of the Council on a particular agenda item for a financial or other conflict of interest and further is exercising a right to speak as a member of the public regarding an applicable personal interest under the conditions specified in sections 18707(a)(3)(C) and 18704(d)(2) of the regulations of the Fair Political Practices Commission ("FPPC").

2. **Reasonable Time, Place, and Manner Limitations.** Time and other reasonable limitations may be placed on these comment periods as more particularly described in Chapter 5, Section III of this Manual.
- C. **Appeal Hearings.** Certain decisions made by the City’s Planning Commission, the City Manager, Senior Management, department heads, and/or hearing officers (as specified in the City’s Municipal Code or other applicable law) can be appealed to the City Council. Such decisions usually involve quasi-judicial matters, e.g., granting or denying of permits/licenses or other entitlements.
1. **Quasi-Judicial Decisions.** If a quasi-judicial appeal is at issue, the City Council must follow stricter procedural requirements similar to those used in a court. (“Quasi-judicial” means court-like.) Fair hearings and impartial decision-makers are required. Quasi-judicial hearings must be conducted in accordance with the principles of due process. When the City Council is acting as the decision-making body in quasi-judicial hearings, Councilmembers must refrain from testifying as members of the public, as such participation absent a recusal from the decision could impair due process and create conflicts of interest.
 2. **Other Public Hearings.** Public hearings held prior to adoption of ordinances or other legislative/policy matters can follow less strict standards.
- D. **Public Hearings.** In general, a public hearing is an open consideration within a regular meeting of the City Council, for which special notice has been given and may be required. During a specified portion of the hearing, residents or concerned members of the public are invited to present protests or offer support for the matter under consideration, subject to reasonable time and other limitations.
1. **Held When Required.** Public hearings may be required on certain items as prescribed by the Victorville Municipal Code and/or state and federal law. Some examples of when public hearings are generally required include: zoning changes, some annexations, weed abatement items, introduction and first reading of ordinances, and increases of City fees and charges for utilities and other services.
 2. **Cancellations and Continuances of Hearings Set by Council.** Public hearings

set by the City Council may be cancelled by a majority vote of the City Council or at the request of the City Manager or City Attorney for good cause. If needed, cancelled public hearings shall be re-noticed in accordance with applicable law. The City Council may also open a public hearing at a meeting, take testimony, leave such hearing open, and continue it to a date certain without re-noticing, upon a majority vote of the City Council, or by the Mayor at the request of the City Manager or City Attorney for good cause.

3. Rules for Continuances for Proponents of Projects and/or Appellants.

Proponents of Projects for which a public hearing is required and Appellants who have an appeal hearing scheduled before the City Council shall be granted one continuance of that hearing under the following conditions:

- (a) Requests for continuances of public hearings and appeal hearings shall be submitted by the proponent/appellant in writing to the City Clerk by no later than the close of business on the date of the Council meeting at which the matter is scheduled to be heard.
- (b) The written request shall specify: (1) the reason for the request for continuance, and (2) the Council meeting date on which the proponent/appellant desires the matter to be heard.
- (c) The City Council reserves the right to continue the public hearing or appeal hearing to a date and time that is least likely to impact the conduct of regularly agendaized City business.
- (d) If the proponent/appellant is unable to attend the meeting at which the matter will be heard, the proponent/appellant should designate a representative to appear on his or her behalf.
- (e) No further continuances shall be granted unless, in its discretion, the City Council determines by majority vote that it is necessary to do so after considering the testimony and findings presented at the hearing.

4. General Public Hearing Procedure. Public hearings shall generally be conducted as follows:

- (a) Staff presents its report, either by way of a written staff report or by in-person oral presentation.
- (b) Councilmembers may ask questions of staff, subject to the time limitations set forth in Chapter 5, Section II.D of this Manual.
- (c) The Presiding Officer opens the public hearing.
- (d) Members of the public may present their comments, subject to time limits established by the Presiding Officer and/or this Manual.
- (e) The Presiding Officer closes the public hearing after everyone wishing to speak has had the opportunity to do so.
- (f) Council deliberates and takes action.

5. **General Quasi-Judicial Public Hearing Procedure (Land Use Matters and Appeal Hearings).** If a public hearing involves a quasi-judicial matter, the provisions of Section VI.C.1 of this Chapter and other due process procedural safeguards will apply. Although the City Attorney shall advise the Council in this regard, such public hearings shall generally be conducted as follows:

- (a) Councilmembers must state for the public record the nature of any ex parte communication or information obtained outside the Council Chambers, such as discussions with individuals, field trips, and views of the premises. Councilmembers must disclose with whom the ex parte communication was made and briefly state the substance of the communication.

An ex parte communication is defined as a communication made with a Councilmember outside a Council meeting with any person except the City Attorney concerning a quasi-judicial proceeding to be heard by the City Council.

- (b) Staff presents its report, either by way of a written staff report or by in-person oral presentation.
- (c) Councilmembers may ask questions of staff, subject to the time

limitations set forth in Chapter 5, Section II.D of this Manual.

- (d) The Presiding Officer opens the hearing.
- (e) The applicant and/or appellant have the opportunity to present comments, testimony, or arguments. Each applicant or appellant will be allotted five (5) minutes to present his or her case unless additional time is granted by a majority vote of the Council. In the case of an appeal when the appellant is different from the applicant, the appellant should be called up first to provide comments or testimony. If the applicant and appellant are different persons, the applicant and appellant should each be given equal time to present his or her views.
- (f) Members of the public may present their comments, subject to time limits established by the Presiding Officer and/or this Manual.
- (g) The applicant and/or appellant have the opportunity to present rebuttal comments, testimony, or arguments. Each applicant or appellant will be allotted five (5) minutes to present his or her rebuttal case unless additional time is granted by a majority vote of the Council. If the applicant and appellant are different persons, the applicant and appellant should each be given equal time to present his or her views.
- (h) The Presiding Officer closes the hearing after everyone wishing to speak has had the opportunity to do so.
- (i) Council deliberates and takes action.

E. Consent Calendar. Items on this portion of the agenda include matters considered to be of a routine, administrative, or non-controversial nature, such as approval of the minutes for a prior meeting(s), approval of the register of demands, and second readings of ordinances. Any discussion shall be limited in nature, and those items so listed shall be approved and adopted by one motion of the Council and a roll call vote.

1. **Clarification or Comment.** Councilmembers may comment very briefly on

Consent Calendar items or ask for minor clarifications of the staff report without the need for pulling the item for separate consideration. To do so, Councilmembers must gain the Presiding Officer's recognition immediately after the Consent Calendar is announced and before a vote is invited. The Presiding Officer may, at his or her discretion, ask Councilmembers for any comments or questions. The opportunity to comment and ask for quick clarification shall not to be used in lieu of advance preparation for the meeting.

2. **Pulling Consent Calendar Items.** Only those items that require detailed deliberation should be pulled for separate consideration by Councilmembers. This must be done by making a request immediately after the Consent Calendar is announced by the Presiding Officer. If a request is made, it shall serve as a motion to remove an item or items and must be seconded before a vote of the Council may be taken. If the motion to remove receives a majority vote, said item(s) shall be removed from the Consent Calendar and added as the final item(s) for Council's consideration in the Written Communications portion of agenda. If a motion to remove an item or items is not seconded, the motion to remove shall fail and the Council may proceed with voting on the Consent Calendar in the manner set forth in Section VI.E, above.
 3. **"No" Vote without Pulling Item.** It is acceptable to register a "no" vote on an item on the Consent Calendar without pulling the item for separate consideration. In that case and before the Presiding Officer or City Clerk calls for the vote, the Councilmember would state that he or she wishes to vote "no" on the item. After the vote, the City Clerk will announce the outcome as: "Motion carries unanimously with the exception of Councilmember A voting 'no' on item x."
- F. Written Communications. Items on this portion of the agenda are each discussed/debated and voted on separately.
- G. Reports from City Manager. The City Manager provides brief general announcements of current events and matters of interest to Council and the public. In accordance with the Brown Act, no substantive discussion of specific matters is permitted.

- H. Discussion and Possible Action Regarding Items for the Upcoming Agenda. At this time, Councilmembers may make motions to place items on an upcoming agenda. The procedural requirements applicable to this item are in Chapter 4, Section III.

- I. Reports from Councilmembers. This portion of the agenda provides Councilmembers the opportunity to briefly comment on City events or projects germane to the business of the City. Councilmembers may also make oral reports on meetings and events attended at the City's expense. In accordance with the Brown Act, no substantive discussion of specific matters is permitted. Reports from Councilmembers are limited to three (3) minutes per Councilmember, and that time cannot be used to reargue failed motions. The City Clerk has the responsibility to assist Councilmembers with time limits by signaling when the Councilmember is nearing his or her three-minute speaking limit.

CHAPTER 4 - AGENDA

I. GENERAL PURPOSE OF THE AGENDA RULES

- A. General. The following rules relating to the agenda for City Council meetings are based on the premise that it is in the interest of good government that the City Council be fully informed on all matters upon which it is called to act. The City Council relies upon City staff to perform research, review potential courses of action, furnish technical information, and recommend solutions to various problems of City Government and recognizes that proper, thorough research and investigation requires time to ensure that the City Council has sound background information before it takes action.
- B. Council Preparation. To foster the orderly, effective, and efficient conduct of meetings and ensure the necessary business of the City is transacted, each Councilmember has a duty to review and be familiar with the agenda materials in advance of each meeting. (See Chapter 2, Section IV.B of this Manual.)

II. AGENDA PREPARATION

- A. In General. Agendas for regular and special meetings are prepared and posted by the City Clerk in accordance with provisions of the Brown Act, this Chapter, and all other applicable rules and laws. The content of each agenda is overseen by the City Manager in consultation with the City Clerk (and the City Attorney as necessary) concerning the sequence of agenda items and other procedural matters.
- B. Agenda Item Submission Schedule. Pursuant to a schedule established from time to time by the City Clerk in consultation with the City Manager, draft agenda items are submitted to the City Clerk's office prior to each meeting. A draft agenda document is prepared by the City Clerk and is provided to the City Manager and staff each Tuesday of the week prior to the regularly scheduled City Council meeting. A copy of the draft agenda is then reviewed by the City Manager, City Attorney, City Clerk, and Senior Management the following Wednesday morning during its standing meeting.
- C. City Manager Review. The City Manager reviews and approves all items for each Council agenda. The final agenda items, including staff reports and attachments, are then submitted to the City Clerk, compiled into the final Agenda packet, and

distributed to the Council on the Thursday preceding each regularly scheduled meeting. The agenda packet is simultaneously made available to the public and posted on the City's website by the City Clerk in accordance with the Brown Act. Once the agenda packet has been delivered to the City Council, items may be added to that agenda by the City Manager or the City Attorney, when necessary, provided a supplemental or revised agenda is prepared and posted by the City Clerk in compliance with the Brown Act. In addition, the City Council may take action on items not appearing on the agenda, which are commonly referred to as emergency or urgency items, provided doing so complies with the provisions of Government Code section 54954.2(b).

- D. Minimum Requirements. The agenda specifies the time and location of the meeting and a brief general description of each item of business to be transacted or discussed, including items to be discussed in Closed Session, if any. Each agenda item description includes a recommendation to the City Council of the action to be taken.

III. AGENDA ITEM SUBMISSION

- A. Placing Items on the Agenda. As provided in sections B, C, and D, below, persons who may place matters on the agenda are City Councilmembers; the City Manager or his or her designated Senior Management staff; and the City Attorney. The City Council may also consider a request from a member of the public to place an item on a future agenda.
- B. Councilmember Agenda Requests. To place an item on a future agenda, any Councilmember, including the Mayor, may make a motion or a request to do so during the "Discussion and Possible Action Regarding Items for the Upcoming City Council Agenda" portion of the agenda. In addition, a Councilmember, including the Mayor, may at any time during a meeting make a request or motion to place an item on a future agenda, if the item proposed for future consideration arises in direct relation to an item being discussed. Any request(s) made by a Councilmember shall be done with a simple contextualization and shall not exceed three (3) minutes unless there is an agreement by a majority vote of the Council to extend the time. No substantive discussion on the subject of the motion or request may occur except to explain the general nature of the item and the issue of timing for its placement on a future agenda. Limited questions may be asked for clarification or to help Councilmembers ascertain whether the motion or request is timely.

1. **Second and Majority Vote Required.** If the motion or request to place an item on a future agenda is seconded and approved by a majority vote of those Councilmembers present, the proposed item will be placed on a future agenda. If there is no second, the motion dies and may not be proposed again at future meetings without the requisite suspension of rules for reconsideration.
 2. **Timing Direction.** If the motion provides specific direction regarding timing, the approved item together with a staff report will be placed on a future agenda consistent with that direction. If the motion is silent regarding timing, appropriate City staff will be directed to prepare a staff report, and the approved item will be placed on a future agenda at the earliest suitable time, as determined by the City Manager and the Mayor.
 3. **Alterations to the General Order of Agenda Items.** Certain categories of items of business are required by statute to be on every agenda or are necessary to appropriately conduct the business of the City Council in accordance with its adopted Rules of Discussion and Debate and parliamentary procedure (See Chapter 5). Therefore, recurring categories of items of business such as: Roll Call/Call to Order, Public Comment Periods, Closed Session Declarations and Announcements, Consent Calendar, Public Hearings, Appeal Hearings, Written Communications, and Council Reports may not be altered without advance review or advice of the City Attorney.
 4. **Requests for Recurring Agenda Items.** Requests by Councilmembers to add the same agenda item to every subsequent agenda are not permitted unless approved by a majority vote of the Council.
- C. City Manager and City Attorney. When so directed by a majority vote of the City Council or upon his or her own initiative when circumstances warrant, the City Manager and the City Attorney may place items on the agenda.
- D. Agenda Requests by Members of the Public. Upon agreement of a majority of the City Council, the City Council will determine whether to place on a future agenda an item requested by the public. A member of the public may request placement of an item on the agenda for Council consideration in the following ways:

1. A member of the public may write a letter to the City Council.
2. A member of the public may speak during the Public Comment period at a City Council meeting.

CHAPTER 5 - MEETING RULES OF CONDUCT AND DECORUM

I. PARLIAMENTARY RULES AND GENERAL AGENDA ITEM PROCESS

- A. Rosenberg's Rules. Except as otherwise provided in this Manual, the proceedings of the Council at meetings shall be generally guided by the latest revised edition of Rosenberg's Rules of Order ("Rosenberg's Rules"). However, no ordinance, resolution, proceeding, or other action of the City Council shall be invalidated, or the legality thereof otherwise affected, by the failure or omission to observe or follow said rules. In the event of a conflict or ambiguity between Rosenberg's Rules and the rules set forth in this Chapter, the rules in this Chapter shall prevail over Rosenberg's Rules.
- B. General Process for Handling Agenda Items. The following process is the normal order of business for agenda items, except for public hearings, which are discussed in more detail in Section VI of Chapter 3.
1. The Presiding Officer announces the current agenda item. Note: to the extent members of the public wish to provide comments on an agenda item, such comments should be offered during the general public comment period at the beginning of the meeting. Such comments may be taken into consideration by Councilmembers when discussing the particular agenda item.
 2. The City Manager or his or her designee and/or the Submitter/Requester of the agenda item briefly introduces the item.
 3. Staff presents its report (as needed), either by way of a written staff report or by an in- person oral presentation.
 4. Councilmembers may ask questions of the City Manager and/or such City staff as the City Manager may designate, although Councilmembers are encouraged to seek clarification by asking or providing such questions prior to the meeting. Councilmember questions on an item may not exceed two (2) minutes unless an extension of time is granted by the Presiding Officer. Extensions granted may be appealed or overruled by a majority vote of the Council.

5. The Presiding Officer invites a motion.
6. Following a valid motion and second, the Council discusses, deliberates, and takes action as described in this Chapter.
7. An affirmative vote of the Council carries the motion, as described herein.

II. RULES OF DISCUSSION AND DEBATE

- A. Civil Discourse Among Councilmembers. The Victorville City Council believes that a respectful and professional environment is essential for both effective governance and the City's success as a whole. Therefore, all Councilmembers are expected to engage in civil and respectful discourse, both within meetings and beyond. This includes avoiding personal attacks, derogatory remarks, and unsupportive gestures and sounds, along with refraining from insults and inflammatory language. Instead, Councilmembers should prioritize reasoned debate, presenting viewpoints logically and respectfully, acknowledging differing opinions, and collaborating to find solutions that best serve the Victorville community. Councilmember conduct should foster confidence in their leadership and ability to work together effectively.
- B. Presiding Officer Responsibilities. In addition to the role and duties of the Mayor described in Chapter 2 of this Policy Manual, the Chair (Presiding Officer) has additional duties during Council meetings. They are as follows:
 1. **Fairness and Courtesy**. The Chair will be respectful and fair in all rulings.
 2. **Maintaining Order and Decorum**.
 - (a) Prevent the misuse of motions.
 - (b) Prevent repeated motions intended to delay progress.
 - (c) Rule disruptive motions "out of order."
 - (d) Stop actions and unprofessional conduct that hinder council business.
 3. **Presumption of Good Faith**. When a Councilmember makes a motion, the

Chair will assume it's done with good intentions.

4. **Participation in Discussions.** Like other Councilmembers, the Chair may propose motions, second them, participate in debates, and vote.
5. **Managing Communication with the Audience.** The Chair is the primary point of contact with the audience. Other Councilmembers may only address the audience with the Chair's permission.
6. **Adjournment.** The Chair may declare the meeting adjourned without a vote if no Councilmember objects. (Special rules apply for adjournment if the meeting is being disrupted. See Chapter 5, Enforcement of Decorum.)

C. Protocols for Speaking.

1. Councilmembers must address the Presiding Officer to gain permission to speak.
2. They must stay on topic while speaking, confining themselves to the subject matter, item, or motion being currently considered by the Council.
3. They must engage in civil discourse as described above.

D. Questions to Staff.

1. Councilmembers must be recognized by the Chairperson to ask staff questions.
2. Questions shall be directed to the City Manager or City Attorney, who will answer or delegate.
3. Assuming prior review of materials, questions asked shall be for clarification of the staff report and/or other presentation, must be limited to the central purpose of the agenda item, and shall have a two-minute limit per agenda item, excluding staff responses, unless extended by the Presiding Officer. Should the Presiding Officer wish additional time for himself or herself, it is appropriate to seek a majority vote.

4. Statements disguised as questions may be rejected by the Chairperson.

E. Councilmember Comments.

1. Comments must stay relevant to the motion on the floor.
2. The Chairperson decides relevance, but this can be appealed to the entire Council.
3. Councilmembers should limit comments to three (3) minutes per agenda item (excluding the 2-minute question period) unless extended at the discretion of the Presiding Officer.
4. The Chairperson or Clerk will signal when a Councilmember nears the three-minute limit.
5. No Councilmember may speak again on an item until everyone else who wants to speak has spoken once.

F. Interruptions. A Councilmember, once recognized, shall not be interrupted when speaking unless: 1) called to order by the Presiding Officer, 2) a point of order or point of privilege is raised by another Councilmember, 3) the speaker chooses to yield to a question by another Councilmember, or (4) for such other reasons as set forth in Rosenberg's Rules or this Manual, including, but not limited to, a Councilmember's right to call the question in order to terminate debate. If a Councilmember while speaking is called to order, he or she shall cease speaking until the question of order is determined. If interpreted to be in order, the Councilmember may proceed. Members of the City staff, after recognition by the Presiding Officer, shall hold the floor until completion of their remarks or until recognition is withdrawn by the Presiding Officer.

G. Point of Order. When a Councilmember believes a breach of the Council's parliamentary procedural rules is occurring, he or she may raise a Point of Order to call upon the Presiding Officer to make a determination and enforce the rules of the Council. The Point of Order shall be ruled upon by the Presiding Officer, subject to the right of any Councilmember to appeal the ruling to the City Council through a valid motion. If a motion to appeal the ruling is seconded, the question shall be, "Shall the decision of the Presiding Officer be sustained?" A majority vote shall

conclusively determine the question of order. The motion is debatable, and the Presiding Officer may participate in the debate.

- H. Point of Privilege. Any Councilmember can raise a Point of General or Personal Privilege.
1. **Point of General Privilege**. Appropriate points of general privilege relate to anything that would interfere with the normal comfort of the meeting, such as the temperature of the room or a malfunctioning microphone. If raised, the Presiding Officer would then ask the interrupter to “state your point.”
 2. **Point of Personal Privilege**. The right of a Councilmember to address the council on a question of personal privilege shall be limited to cases in which his or her integrity, character, or motives are questioned or where the welfare of the council is concerned. A Councilmember raising a point of personal privilege may interrupt another Councilmember who has the floor only if the Presiding Officer recognizes the privilege.
- I. Move or Call the Question. Any Councilmember may move or call the question as a first step to suspend further debate and immediately bring the motion/question to a vote. The calling of the question shall not be made in a manner that prevents any Councilmember from voicing an opinion or providing brief, concise, and relevant information with respect to the item being considered. Should any member wish to further comment, the calling of the question becomes a formal motion, requiring a second and a two-thirds (2/3) vote of those present and voting to pass. The motion is not debatable. If the motion to Move or Call the Question passes, a vote on the motion/question on the floor is taken. If the motion to Move or Call the Question fails, discussion on the motion/question on the floor continues.
- J. Motion to Reconsider. A motion to reconsider may be made only by a member who voted in the majority on the original motion. Such a motion may only be made at the same meeting as the original item, and then only to correct inadvertent errors or to consider new information not available at the time of the vote. If the motion to reconsider passes, then the original matter is back before the Council, and the matter may be discussed and debated as if it were on the floor for the first time. After the reconsideration of the item has been acted upon, no other motion for reconsideration thereof will be made without the unanimous consent of the Councilmembers present. Matters that are quasi-judicial in nature or matters that

require a noticed public hearing cannot be reconsidered.

- K. Failed Motions. Except in the case of Tie Votes described in Subsection R, below, failed motions shall not be brought up at a subsequent meeting unless the Council suspends the rules as provided for in Section II.M, below. However, the effect of such action will not operate to adversely affect individual rights that may have been vested in the interim without notice and an opportunity to be heard having been given to the affected party or parties.
- L. Request for Synopsis of Debate in Minutes. A Councilmember may request through the Presiding Officer the privilege of having an abstract of his or her statements on any subject under consideration by the council entered into the minutes. If the council consents thereto, such statements shall be entered into the minutes.
- M. Suspend the Rules. Any of the rules related to parliamentary procedures in this Manual (to the extent not governed by State law, such as Government Code section 36936, the provisions of the Political Reform Act, or the FPPC conflicts of interest regulations) may be suspended by a two-thirds (2/3) majority vote. Such suspension may be moved at any time by a Councilmember.
- N. Protest Against Council Action. Any Councilmember dissenting from or stating his or her protest against any action of the council may request to have such dissent or protest entered into the minutes. Such dissent or protest to be entered into the minutes shall be in the following manner: "I would like the minutes to show that I am opposed to this action for the following reasons . . ."
- O. Seconding of Motions Required. A motion by any Councilmember, including the Presiding Officer, may not be considered by the Council without receiving a second.
- P. Other Time Limitations. A time limit of three (3) minutes shall be imposed on Councilmembers when speaking during the "Reports from Councilmembers" portion of the agenda.
- Q. Reading of Ordinances. Except when the title of an ordinance has been read and further reading is waived by a regular motion adopted by a majority vote of the Council, all ordinances shall be read in full either at the time of introduction or passage.

R. Voting Rules.

1. **Vote Unless Disqualified.** All Councilmembers present at a meeting when a question comes up for a vote should vote either for or against the question unless he or she is disqualified from voting by reason of a conflict of interest and abstains because of such disqualification.
 - (a) A Councilmember stating disqualification will not be counted as a part of a quorum and will be considered absent for the purpose of determining the outcome of a vote on the matter. See Section S, below, for other rules relating to conflicts of interest.
 - (b) With one exception for voting for the office of the Mayor, any Councilmember who abstains for reasons other than disqualification, in effect consents that a majority of the quorum may decide the question being voted upon. Any councilmember so abstaining will be counted as present for purposes of establishing a quorum. Such an abstention will be counted 1) as neither an affirmative vote nor a dissenting vote and 2) as if it did not exist. The “present and voting” rule as described in Rosenberg’s Rules applies. Any abstention for the office of Mayor counts as an affirmative vote for the current Mayor.
2. **Silence During the Vote.** Unless a Councilmember states that he or she is abstaining, silence shall be recorded as an affirmative vote.
3. **Call for the Vote.** The Presiding Officer or the City Clerk shall call for the vote, which, at the Presiding Officer’s discretion, shall be taken by voice affirmation or roll call unless a recorded (roll call) vote is required by law. According to Government Code section 36936, a recorded majority vote of the total membership of the City Council is required for resolutions, orders for the payment of money, and all ordinances. In addition, some types of resolutions and ordinances may require a supermajority vote. Absent other specific State law requirements, a motion carries with a majority vote of a quorum of the City Council.
4. **Tie Votes.** The matter underlying a motion that failed solely due to a tie vote may be reintroduced once for a final determination at a future meeting with

a new motion by the Council. It does not require suspending the rules. For appeals, if there is no affirmative vote, the decision appealed stands as decided by the decision-making person or body from which the appeal was taken, i.e., the original decision remains in effect.

5. **Changing a Vote.** A Councilmember may change his or her vote only if he or she makes a request to do so immediately following the announcement of the vote by the City Clerk and prior to the time that the next item in the order of business is taken up. A Councilmember who publicly abstained from voting on a particular matter shall not subsequently be allowed to withdraw his or her abstention, regardless of timing.
- S. Conflict of Interest. Any Councilmember who has a conflict of interest regarding any matter being considered by the Council shall, in compliance with the provisions of the Political Reform Act and other applicable laws, declare the conflict, state the reason for the conflict, and leave the room during the discussion of and vote upon that particular agenda item, unless it is a Consent Calendar item (or the Councilmember is exercising a right to speak as a member of the public regarding an applicable personal interest under the conditions specified in Sections 18707(a)(3)(C) and 18704(d)(2) of the FPPC regulations). If the conflict involves a matter on the Consent Calendar, the Councilmember must announce the nature of the conflict and refrain from participating in the item, but he or she may remain present at the dais.
- T. Councilmember Speaking as a Member of the Public. To the extent a Councilmember decides to speak on an item by leaving the dais and speaking from the public podium, such Councilmember relinquishes his or her ability to speak on the same item upon his or her return to the dais.
- U. Rules Not Exclusive. The rules set forth in this Chapter are not exclusive and do not limit the inherent power and general legal authority of the Council, or of its Presiding Officer, to govern the conduct of City Council meetings as may be considered appropriate from time to time or in particular circumstances for purposes of orderly and effective conduct of the affairs of the City.

III. PUBLIC PARTICIPATION AND RULES OF DECORUM FOR COUNCIL, PUBLIC, AND STAFF

A. Public Participation.

1. **Manner of Addressing the Council.** To facilitate the orderly conduct of meetings, persons wishing to speak during the Public Comment period and at public hearings are requested, but not required, to fill out speaker cards and provide them to any Sheriff's deputy attending the meeting, or in his or her absence, the City Clerk prior to the start of the meeting or before a public hearing item is announced.

(a) During Public Comment periods, each person desiring to address the Council shall step up to the microphone at the podium and state his or her name (and address if desired) for the record. The speaker shall then specify the agenda item(s) on which he/she wishes to comment; state whether his or her comments pertain to a non-agenda item within the City Council's subject matter jurisdiction; state whom he/she is representing; and whether he/she is representing an organization or other persons. Each speaker shall be allotted three (3) minutes in which to comment, unless the Presiding Officer determines that based on the significant nature of an agenda item or items, that additional public comment time should be allowed. In such event, the Presiding Officer may grant an extension of public comment time, not to exceed two (2) minutes per speaker. Extensions granted may be appealed through a valid motion and overruled by a majority vote of the Council.

(b) During Public Hearing items, each person desiring to address the Council shall step up to the microphone at the podium, state his or her name (and address if desired) for the record, state whom he/she is representing, and whether he/she is representing an organization or other persons. Each speaker shall be allotted three (3) minutes in which to comment, unless the Presiding Officer determines that based on the significant nature of a public hearing item, that additional public comment time should be allowed. In such event, the Presiding Officer may grant an extension of public comment time, not to exceed two (2) minutes per speaker.

Extensions granted may be appealed through a valid motion and overruled by a majority vote of the Council.

- (c) During the Public Comment period and during Public Hearing items, speakers should not approach the dais unless authorized to do so by the Presiding Officer. All remarks shall be addressed to the Council as a whole and not to any member thereof. No questions shall be asked of a Councilmember, a member of the City staff, or member of the audience without permission of the Presiding Officer. No person shall address the Council without first being recognized by the Presiding Officer.
 - (d) During Public Comment periods members of the public may ask questions related to agenda items. However, in order to ensure compliance with the Brown Act the City Council is not required to answer such questions since depending on the nature of the questions, the issues raised may be beyond the scope of the subject matter of the agenda items. Nevertheless, in accordance with Government Code Section 54954.2 (a)3, the Presiding Officer may briefly respond or have staff respond to statements made or questions asked or may request that staff report back to the Council at a subsequent meeting concerning any matter raised by the public.
 - (e) During public comment periods and irrespective of the subject or viewpoint to be expressed, no speaker shall be permitted to show a video, make a PowerPoint presentation, or otherwise utilize any other form of electronic visual display technology requiring advanced set up and/or the use of projectors or other specialized equipment. Such controls are intended to help all speakers maximize their time when addressing the City Council, instead of dealing with potentially time-consuming setup or technical difficulties.
2. **Spokesperson for Group of Persons.** To expedite matters and avoid repetitious presentations, whenever any group of persons wishes to address the Council on the same subject matter or item, it shall be proper for the Presiding Officer to request that a spokesperson be chosen by the group to

address the Council; and in case additional matters are to be presented by any other member of said group, to limit the number of such persons addressing the Council. In situations where more than ten (10) people wish to speak on an item, the Presiding Officer may place reasonable limits on the Public Comment period, including reducing the time allotted to each speaker to one (1) or two (2) minutes and/or a specific time limit for the total presentation (typically not to exceed twenty (20) minutes). Such time limits shall allow for full discussion of the item by interested parties or their representative(s). The purpose for any limitation described in this section is to ensure the Council can address its agenda, avoid repetitive comments and presentations, and conduct business in an orderly and efficient fashion.

3. **After a Motion.** After a motion has been made or a public hearing has been closed, no member of the public shall address the Council from the audience on the matter under consideration without first getting permission to do so by a majority vote of the City Council.

- B. Rules of Decorum for Council, Public, and Staff. Meetings of the City Council shall be conducted in an orderly manner to ensure that the public has a full opportunity to be heard and that the deliberative process of the Council is preserved at all times. The Presiding Officer of the Council shall be responsible for maintaining the order and decorum of meetings and shall preserve courtesy, respect, and tolerance for all viewpoints. While any meeting of the City Council is in session, the following rules of order and decorum shall be observed:

1. **Councilmembers.** While the Council is in session, Councilmembers must lend themselves to order and decorum and furthermore they address their colleagues as a whole, not the audience. They shall neither by conversation or otherwise 1) delay or interrupt the proceedings or the peace of the Council, 2) disturb any Councilmember while he or she is speaking, 3) engage in side conversations or, 4) refuse to obey the orders of the Presiding Officer. The Presiding Officer and Council as a whole shall address inappropriate conduct and disruptions in a consistent, transparent, and viewpoint-neutral manner.

- (a) *English Language.* The business of the City Council shall be conducted in English except to the extent such that a Councilmember wishes to speak as a member of the public, either

in the Public Comment period or on an item listed in the Appeal and/or Public Hearings sections of the agenda.

- (b) *E-Communication Prohibited.* Except as specified in subdivision (d), below, Councilmembers shall not use E-Communication at any time during any meeting, including, but not limited to, Open and Closed Sessions of the City Council. The use of E-communication is prohibited during Council meetings so that Councilmembers may remain attentive to members of the public, staff, or others as they are speaking to the City Council. E-Communication, which includes blogging, is defined as “electronic text, audio or visual communication, and attachments distributed via e-mail, telephonic service, websites, instant messaging, text messaging, Twitter, Facebook, Snapchat, Instagram, or comparable services.” City Councilmembers will not utilize the internet during Council meetings. Outside of City Council meetings, Councilmembers should not communicate via E-Communications with more than one other member of the City Council on any issue regarding City business.
- (c) *Closed Session Attendance.* As a condition of attendance in every Closed Session meeting, all Councilmembers must refrain from the use of any electronic devices, including but not limited to: cell phones, E-Tablets, laptops, cameras, sound/voice amplifiers, and recording devices. To gain entry into any Closed Session meeting room, each Council Member shall place all such electronic devices into a container designated by the City Council for storage. The container shall be placed in the meeting room at the start of Closed Session, or as soon thereafter as possible, and may be retrieved at the conclusion of the Closed Session. In addition to the foregoing, Councilmembers are prohibited from taking any form of notes or similar writings while attending Closed Session, and to the extent any written materials are shared with Councilmembers during Closed Session, all such materials will be turned in to the City Clerk at the conclusion of the Closed Session.
- (d) *Exceptions for Emergencies.* The limitation specified in subdivision (b), above, shall not apply to the receipt of telephone calls or text

messages from family members in the event of an urgent family matter. Councilmembers wishing to respond to such a message during the meeting shall do so in a manner that does not disrupt the meeting. Responses to urgent matters may occur during a recess or after having been excused from the meeting by the Presiding Officer. If, during any Closed Session meeting, a Councilmember wishes to check one of his or her electronic devices, particularly when it has been activated, that Councilmember may, with permission of the Presiding Officer, retrieve the device(s) from the storage container referenced in Section (c) above, check it, and if necessary, leave the meeting room to respond to an urgent family matter. To gain re-entry into the Closed Session meeting room, all electronic devices must be placed once again into the designated storage container.

- (e) *Recording, Live Streaming, or Broadcasting.* To preserve the orderly, effective, and efficient conduct of the meetings and the peace of the Council, Councilmembers shall not audio record, video record, live stream, or broadcast during any City Council meeting or position thereof, including recesses and adjournments, from a position located on or behind 1) the dais, or 2) any table serving as the dais. Should a Councilmember wish to record, live stream, or broadcast, that member may set up a tripod or similar portable apparatus in the area designated for such activity. Any apparatus that obstructs the view of a Councilmember, City Staff member, or member of the audience shall constitute a finding of persistent disruption of the proceedings pursuant to Sections 54953.5 and 54953.6 of the Ralph M. Brown Act and is subject to repositioning or removal by the Presiding Officer.

For assemblies where official City business is presented, Councilmembers shall not audio record, video record, live stream, or broadcast from the podium, stage, platform, etc., without the advance knowledge of the City Manager and the advance written permission of the event host. If the City is the host, the City Manager may, at his or her discretion, grant permission.

- (f) *Microphones, Loudspeakers, Megaphones, Sound/Voice Amplifiers.*

Councilmembers and members of the public shall not use non-city-provided microphones or other amplifying instruments during meetings, recess, or adjournments. Moreover, absent permission from the Presiding Officer, no Councilmember shall use or attempt to use a City-provided microphone behind the dais other than the one specifically reserved for his or her assigned seat.

- (g) *Leaving Seats.* Councilmembers shall not leave their seats during a meeting without first obtaining the permission of the Presiding Officer.
- (h) *Packing of Audience.* It is inappropriate for a Councilmember to pack the audience for a specific agenda item. Likewise, Councilmembers shall not be unduly swayed by a packed audience.

2. **City Staff Members.** City staff members and employees shall observe the same rules of order and decorum as are applicable to the City Council, with the exceptions that City staff members and employees may leave their seats during a meeting without first obtaining the permission of the Presiding Officer and may utilize the internet, as may be necessary from time to time in furtherance of City business. In no circumstance shall City staff members or employees communicate with Councilmembers via any e-communication as described in Section III.B.1(b) above.
3. **Persons Addressing the Council.** The primary purpose of Public Comment periods at City Council meetings is to allow citizens the opportunity to formally communicate with the City Council as a whole, but these comment periods should not be utilized as a substitute for handling any matter during the normal working hours of the city government. Each person who addresses the Council shall do so in an orderly manner and shall not make personal, impertinent, slanderous, or profane remarks to any member of the Council, City staff, or the general public. Any person who makes such remarks or who utters loud, threatening, personal, or abusive language, or who engages in any other disorderly conduct that disturbs, disrupts, or otherwise impedes the orderly conduct of any Council meeting shall, at the discretion of the Presiding Officer or a majority of the Council, be barred from further audience before the Council during that meeting. The Presiding Officer and Council as a whole shall address disruptions in a consistent, transparent, and

viewpoint-neutral manner.

4. **Members of the Audience.** To strike a balance between upholding the right to free speech and assembly, while ensuring a respectful and productive environment for conducting official business, no person in the audience at a Council meeting shall engage in disorderly or boisterous conduct, including the utterance of loud, threatening, or abusive language; whistling; stamping of feet; excessive clapping; or other acts that disturb, disrupt, or otherwise impede the orderly conduct of any Council meeting. Any person who conducts himself or herself in the aforementioned manner shall, at the discretion of the Presiding Officer or a majority of the Council, be barred from further audience before the Council during that meeting. The Presiding Officer and Council as a whole shall address disruptions in a consistent, transparent, and viewpoint-neutral manner.
- C. Enforcement of Decorum. The rules of decorum set forth above shall be enforced in the following manner:
1. **Warning for Disruptive Behavior.** In accordance with Government Code § 54957.9 and 54957.95, if an individual, a group, or groups of persons disrupt the meeting by behaving disorderly, the Presiding Officer shall issue a warning. This warning will remind them to maintain order and inform them that continued disruption may lead to removal from the meeting.

Disrupting is defined as engaging in behavior during a meeting of a legislative body that actually disrupts, disturbs, impedes, or renders infeasible the orderly conduct of the meeting and includes, but is not limited to, one of the following:

 - (a) a failure to comply with reasonable and lawful regulations adopted by a legislative body pursuant to Government Code Section 54953.3 or any other law, or
 - (b) engaging in behavior that constitutes use of force or a true threat of force.
 2. **Removal for Continued Disruption.** If the disruptive behavior does not promptly cease after the warning, the Presiding Officer may order the

removal of the individual or group from the meeting. Law enforcement officers present at the meeting, acting as sergeants-at-arms, shall carry out all orders and instructions given by the Presiding Officer for the purpose of maintaining order and decorum and are authorized to enforce an order of removal.

3. **Clearing the Meeting Room.** In extreme cases when the removal of an individual, a group, or group of persons fails to restore order and the meeting cannot proceed, the Council may take action to clear the meeting room and continue in session. Only matters appearing on the agenda will be considered.
4. **Media Access.** Representatives of the press or other news media, except those participating in the disturbance, shall be allowed to attend the session.
5. **Re-admittance.** The Presiding Officer holds the discretion to re-admit any individual who was not responsible for willfully disrupting the meeting.
6. **Motion to Enforce.** If the Presiding Officer fails to enforce the rules set forth above, any member of the Council may move to require him or her to do so, and an affirmative vote of a majority of the Council shall require him or her to do so. If the Presiding Officer of the Council fails to carry out the will of the Council, the majority may designate another member of the Council to act as Presiding Officer for the limited purpose of enforcing any rule of its choosing in this section.
7. **Adjournment or Recess.** If a meeting of the Council is disturbed or disrupted in such a manner as to make infeasible or improbable the restoration of order, the meeting may be temporarily recessed, adjourned, or continued by the Presiding Officer or a majority of the Council, and any remaining Council business may be considered after the recess or at the adjourned or next meeting.

CHAPTER 6 - ADMINISTRATIVE MATTERS

I. ADMINISTRATIVE SUPPORT

General staff and administrative support to members of the City Council is provided through the City Manager's Office. Administrative services, including the scheduling of appointments, receipt of telephone messages, and word processing, are available as needed. Sensitivity to the workload of support staff members in the City Manager's Office is appreciated. Please note that individuals may have other work assigned with high priority. Councilmembers shall not make demands of the City Manager, City Attorney, or City Employees that communicate a desire for or an expectation of special treatment. In no event shall Councilmembers request administrative support to further personal or campaign/political purposes.

II. MAIL, DELIVERIES, AND E-MAIL

A. Correspondence from the Public. The City encourages the public to send correspondence to the entire City Council, either by traditional post or by e-mail. Correspondence addressed to the City Council that is received by the City Clerk or by any other officer or employee of the City shall be deemed a public record upon receipt, except as set forth in the Public Records Act (California Government Code § 7920.000 *et seq.*) or other applicable law.

1. **Authority of City Clerk.** The City Clerk is authorized to open and examine all mail or other written communications addressed to the City Council and give it immediate attention to the end that all administrative business referred to in said communication not necessarily requiring Council action may be acted upon between Council meetings.

(a) Members of the City Council receive a large volume of mail and other materials from the public and staff. The City Clerk maintains an office mailbox for each member into which written correspondence shall be placed. Councilmembers must check their mailbox frequently.

(b) The City Clerk may provide for a city courier to deliver materials to the homes of Councilmembers when materials are time sensitive.

2. **Councilmember Responsibilities.** If correspondence is received directly by a Councilmember without the City Clerk having opened and examined same, the Councilmember shall be responsible for providing to the City Clerk the correspondence that is required to be included with agenda materials, as set forth in the Brown Act. All such communications shall be deemed a public record upon receipt, except as set forth in the Public Records Act or other applicable law.
- B. City-Issued E-mail Address. Each Councilmember is provided with a City of Victorville domain e-mail address for City-related business purposes and to receive e-mail from constituents, other members of the public, government agencies, etc.
1. **Status as Public Record.** Pursuant to the Public Records Act, any e-mail sent or received by Councilmembers using the City-issued domain e-mail address may constitute a public record and be disclosable upon the City's receipt of a Public Records Act request.
 2. **Privacy Limited.** Councilmembers have no reasonable expectation of privacy in any e-mail correspondence received by them at their City of Victorville domain e-mail address.
- C. Communications Using Non-City Accounts/Devices. Messages or communications received by Councilmembers on their personal electronic devices or personal e-mail accounts concerning City business may also be subject to disclosure under the Public Records Act. Additional rules are set forth in Section IV, below.
- D. Other Rules Relating to Correspondence. Any written correspondence or other materials, when distributed to all, or a majority of all of the members of the City Council by any person in connection with a matter subject to discussion or consideration at a public meeting, are disclosable public records under the California Public Records Act and shall be made available upon request without delay. Writings that are public records and that are distributed during a public meeting shall be made available for public inspection at the time of the meeting if prepared by City staff or a member of the City Council, or after the meeting if prepared by some other person. All writings referenced herein shall be provided to and documented with a received/filed date by the City Clerk.

III. CITY-ISSUED EQUIPMENT

- A. Equipment Provided. To enhance Councilmembers' ability to communicate with staff and the public, city-purchased equipment, such as computers and cell phones, can be provided upon request. Access to the City's fax machines and e-mail system is also available.
- B. Limitations on Use.
1. **Brown Act Considerations.** The use of technological devices to communicate with a majority of other Councilmembers on any official action to be taken falls within the provisions of the Brown Act. Technological devices include, but are not limited to, phones, faxes, computer e-mail, public access cable TV, and video. Use of such devices to pass information for the purpose of developing concurrence on action to be taken outside of a public meeting is prohibited.
 2. **Other Prohibitions.** Personal use of City-issued equipment is prohibited in accordance with Government Code section 8314, except for such minimal and incidental use as specified therein.

IV. USE OF PERSONAL ACCOUNTS AND PERSONAL ELECTRONIC DEVICES FOR CITY BUSINESS

- A. Status as Public Records. Text messages, emails, and other electronic communications that deal in some substantive manner with the conduct of City business created on, stored on, and/or transmitted by personal accounts or personal electronic devices may be subject to disclosure under the Public Records Act.
- B. Limitations and Rules on Use. To the extent feasible, City-issued email accounts and electronic devices shall be used to conduct City business. Limited use of a private device or account for public business by Councilmembers is permissible but discouraged. The following rules must be observed:
1. **Urge Use of City Electronic Devices/Accounts.** Councilmembers shall request persons sending electronic communications regarding City business to a personal account or device to instead utilize the City of Victorville domain e-mail address, City-issued cell phone number, or other official City

electronic messaging account provided to the Councilmember.

2. **When Communications Received on Personal Accounts/Devices.** If Councilmembers receive electronic messages regarding City business on their personal electronic messaging account or device, or circumstances require them to conduct City business on a personal account or device, Councilmembers should either:

- (a) copy ("cc") any communication on his or her personal electronic messaging account or device to his or her City electronic messaging account, or
- (b) forward the electronic communication to his or her City account as soon as feasible after the original creation or transmission of the electronic communication.

- C. Use of City Social Media Sites. The City has established and operates several social media sites for the purposes of promoting updated information to the public of various City events and City related business activities. Such sites include but are not limited to Facebook, TikTok, Twitter Threads, Instagram, YouTube, and LinkedIn.

These City social media sites are managed consistent with the Brown Act, the Political Reform Act, and the Elections Code. Except as otherwise authorized by the City Manager in writing, Members of the City Council or members of any City Commission, Board or Committee shall not respond to any published postings, or otherwise participate in any published postings (including such actions as "liking," "sharing," or "retweeting") of the City's social media sites, or use City social media sites to respond to, blog, engage in "serial meetings," or otherwise discuss, deliberate, or express opinions in their "official capacity" on any matter within the subject matter jurisdiction of the City or the Commission, Board, or Committee, as applicable.

- D. Compliance and Additional Policies. The City Council shall comply with the above provisions and any additional administrative policies the Council adopts for City-wide application regarding procedures to be followed with respect to communications received on personal accounts and devices when Public Records Act requests are made.

CHAPTER 7 - RELATIONSHIP AND CONDUCT

I. RELATIONSHIP AND CONDUCT WITH CITY MANAGER

- A. Council-Manager Form of Government. The City has adopted a Council-manager form of government. This structure reflects the City Council's role to establish City policy and priorities. The Council appoints a City Manager to implement this policy and undertake the administration of the organization. The City Council must work through the City Manager in dealing with City staff.
- B. The City Council and City Manager Work as a Team. The City Council establishes policies for the overall operation of the City. The City Manager is appointed by the City Council to enforce its laws, to direct the daily operations of City government, to prepare and monitor the municipal budget, and to implement the policies and programs initiated by the City Council. The City Manager is expected to adhere to the International City/County Management Association (ICMA) Code of Ethics, and the City Council must recognize said Code of Ethics when dealing with the City Manager. The City Manager is responsible to the City Council rather than to individual Councilmembers and directs and coordinates the various departments.
- C. Productive Relationship Requirements. The employment relationship between the City Council and the City Manager honors the fact that the City Manager is the chief executive officer of the City. To facilitate a productive work relationship with the City Manager, the City Council and/or individual members shall do each of the following:
1. Except for the purpose of requesting information or assistance, deal with the administrative service under the City Manager solely through the City Manager as indicated in Section 2.04.210 of the Victorville Municipal Code. Neither the City Council nor any member shall give orders to, command the services of, or assign work to any subordinates of the City Manager, either publicly or privately. Alternately, contact may be made directly with Senior Management, as long as a copy of communication is forwarded to the City Manager. Senior Management shall inform the City Manager of all Councilmember contact.
 2. Direct the City Manager to implement the Council's policy decisions through the administrative functions of the City.

3. Treat City staff professionally, and refrain from publicly criticizing or belittling individual employees. Personnel issues are managed through established channels and procedures.
4. Avoid involvement in personnel issues related to City-Council-appointed staff, i.e., the City Manager and City Attorney, except during City Council Closed Sessions, when issues of hiring, firing, promoting, disciplining, etc., may be addressed appropriately.
5. Discuss directly with the City Manager any displeasure with a department or staff member.
6. Refer complaints to the City Manager for further processing. Staff shall be given adequate time to investigate and respond to such complaints.
7. Receive from the City Manager timely information regarding unusual events that the public would be concerned about; e.g., anyone wounded by gunfire, an area cordoned off by police or fire, a significant event, etc.
8. Avoid communicating with persons or parties in litigation with the City (or any of the entities for which the City Council sits ex-officio as the governing board as noted in Chapter 2, Section IV.E.2 of this Manual) in a manner that compromises the City's or other entity's position in such litigation.
9. Include the City Manager in follow-up meetings where a Councilmember has first met with an individual or company representative regarding official business of the City.

II. RELATIONSHIP AND CONDUCT WITH CITY ATTORNEY

- A. Legal Advisor to the City. In all matters, the City Attorney represents the City and is the legal advisor to the City Council, the City Manager, the City Clerk, Senior Management, and department heads. The general legal responsibilities of the City Attorney are to provide legal assistance necessary for formulation and implementation of legislative policies and projects; to represent the City's interest, as determined by the City Council, in litigation, Administrative hearings, negotiations, and similar proceeding to prepare and/or review and approve ordinances, resolutions, contracts, and other legal documents to best reflect and implement the

purposes for which they are prepared; and to keep the City Council and staff apprised of court rulings and legislation affecting the legal interest of the City.

- B. Does Not Represent Individual Councilmembers or Staff. It is of the utmost importance to understand that the City Attorney does not represent individual members of Council, but the City and the City Council as a whole.

III. RELATIONSHIP AND CONDUCT WITH CITY CLERK

- A. The City Clerk performs statutorily mandated duties and such tasks as may be assigned by the City Council and/or the City Manager. The general responsibilities of the City Clerk are:

1. to serve as the Elections Official of the City;
2. to protect and preserve the legislative record of the City Council and other various records;
3. to facilitate delivery of records consistent with the provisions of the Public Records Act;
4. to receive filings on behalf of the City;
5. to facilitate the preparation, duplication, preservation, and delivery of Council agenda materials; and
6. to advise City departments about best practices for records management.

IV. RELATIONSHIP AND CONDUCT WITH STAFF

- A. General considerations. Governance of a city relies on the cooperative efforts of elected officials, who set policy and priorities, and City staff, who analyze problems and issues; make recommendations; and implement and administer the City Council's policies. To ensure the proper functioning of these cooperative efforts, Councilmembers must avoid intrusion into those areas that are the responsibility of staff. This is necessary to protect staff from undue influence and pressure from individual Councilmembers and to allow staff to execute priorities given by management and the Council as a whole.

- B. Cooperation. Individual Councilmembers, as well as the Council as whole, shall receive the full cooperation and candor of staff in being provided with any requested information. Requests of the City Attorney's office are to be submitted directly to the City Attorney. All other requests of staff are to be submitted through the City Manager's office.
- C. Issues of Pressure or Influence. Individual City Councilmembers shall not make attempts to pressure or influence staff decisions, recommendations, workloads, schedules, and department priorities without the prior knowledge and approval of the Council as a whole.
1. If a Councilmember wishes to influence the actions, decisions, recommendations, workloads, work schedule, and priorities of staff, that member must prevail upon a majority of the Council at an open meeting to do so as a matter of Council policy.
 2. The City Council recognizes the primary functions of staff are in executing Council policy and actions taken by the Council as a body and in keeping the Council informed.
 3. Staff is directed to reject any attempt by individual members of the Council to unduly direct or otherwise pressure them into making, changing, or influencing recommendations or business decisions in any manner.

V. REQUESTS FOR RESEARCH OR INFORMATION

- A. General Considerations. Councilmembers should generally inform the City Manager prior to communicating directly with any employee below the Senior Management level. A Councilmember may request directly from department heads answers to routine questions or information on a given topic when it will require little or no research and have little or no impact to City operations. The Councilmember should also advise the City Manager of this request. City staff shall inform the City Manager of all Council contact.
- B. Responses to Requests. Requests made by individual Councilmembers for information or assistance shall be for the sole purpose of fulfilling his or her responsibilities as delineated throughout this Manual and not for any private or

personal interest. Requests will be addressed as quickly as possible under the circumstances at the time, providing that in the judgment of the City Manager (or the City Attorney depending on the nature of the request) the request is not of a magnitude, either in terms of workload or policy, that would require more than thirty (30) minutes of time in which to respond or is of such a nature that it would be more appropriately assigned to staff through the collective direction of the City Council. If the individual Councilmember request goes beyond these parameters, or in the judgment of the City Manager, is not within the scope of City policies or business, the City Manager will bring the request to the full Council for consideration. The method by which responses are delivered to Councilmembers shall comport with the City's routine business practice.

- C. Policy-Related Requests. All Council requests dealing with policy and such other requests that may be construed as direction shall be directed to the City Manager, except for routine general inquiries or questions that will not disrupt city operations, in which case, Councilmembers may approach Senior Management with their requests. Councilmembers may also contact the City Attorney or City Clerk.
- D. Funding Requests. Any request from City Council requiring funding must be addressed with the City Manager. The City Manager shall respond in a timely manner.
- E. Written Requests Preferable. To assist the City Manager, requests for information are best tracked if submitted in writing, either in memorandum form or through e-mail. And to ensure proper responsiveness, Councilmembers are asked to copy both the department head and the City Manager on all correspondence with staff.
- F. Access to Certain Information Restricted. There are certain restrictions when information cannot be provided. Draft documents (e.g., staff reports in progress, administrative draft EIRs) under review are not available for release until complete and after review by City management. In addition, there are legal restrictions on the City's ability to release certain personnel information even to members of the City Council. Certain aspects of Police Department affairs, such as access to restricted or confidential information related to crimes, may not be available to members of the City Council.
- G. Dissemination of Information. In cases when a staff response to an individual Councilmember request involves written materials that may be of interest to other

Councilmembers, the City Manager will provide copies of the material to all other Councilmembers. In making this judgment, the City Manager will consider whether the information is significant, new, otherwise not available to the Council, or of interest to the Council.

- H. Disclosure of Information. No Councilmember may, without prior formal authorization of the City Council, disclose any confidential information concerning any other official or employee, or any other person, or any property, or governmental affairs of the City. Whether or not such information is allowed to be disclosed, no Councilmember may use or permit the use of any such confidential information to advance the financial or personal interest of himself or herself, or any other person. For the purposes hereof, “confidential information” shall mean information that is not generally known in the public and/or is not subject to disclosure under the California Public Records Act or other applicable law. Some examples of confidential information include attorney-client privileged communication, attorney-client work product, personnel, medical, or similar information—the disclosure of which would constitute an unwarranted invasion of privacy. (Govt. Code § 7920.000 *et seq.*)

CHAPTER 8 - COMMUNICATION AND REPRESENTATION

I. REPRESENTING MAJORITY VS. INDIVIDUAL OPINION

- A. Dual Roles of Councilmembers. A person elected to the City Council plays two roles: a member of a body elected to represent the City in its entirety and a private resident of the City. The second role is not relinquished when the first role is assumed. It is important to distinguish between the two roles at all times and to conduct business in one role separately from the other. The elected Councilmember retains the right to speak as an individual, not as a member of the City Council, but must make this distinction very clear when speaking on his or her own behalf and not as a member of the City Council. This is because when the Council acts, it acts as a whole, not as a group of individuals.
- B. General Policy Considerations. An important role of a Councilmember is communication— communication with the public to assess community opinions and needs, communication with staff to provide policy direction, and communication to gain an understanding of the implications of various policy alternatives. Because the City Council acts as a body (that is, acting based on the will of the majority as opposed to individuals), it is important that general guidelines be understood when speaking for the Council. Equally important, when members express personal views and not those of the Council, the public must be so advised.

II. CORRESPONDENCE FROM COUNCILMEMBERS

- A. Stationery Use and Related Guidelines.
1. **Use of City Letterhead**. City letterhead shall be used by the Mayor, Mayor Pro Tem, and City Council only for official City business, communication of adopted City policies and positions, and any related communications. All Councilmembers should be copied on correspondence signed by the Mayor or other Councilmember. Use of City letterhead and/or title on personal matters (those not related to official city business) is not permitted.
 2. **Personal Stationery**. Personal stationery without a City Logo shall be used by any member of the City Council to communicate individual positions, conduct personal correspondence, or communicate positions that may be in opposition to established City Council positions or decisions. Personal

stationery shall be printed at the expense of the individual Councilmember, and the aforementioned types of communications shall be mailed at the individual Councilmember's expense.

3. **Correspondence Public Record.** All Councilmember correspondence created using City resources, including, but not limited to, City letterhead, postage, envelopes, or staff time, are public records and shall be copied to the full Council, the City Manager, the City Attorney, and the City Clerk.
4. **Permission Required.** Whenever a Councilmember other than the Mayor wishes to write a letter on City letterhead, he or she should inform the Council (in writing or verbally at an open meeting) what the letter is about and seek Council approval that the letter may be written on City letterhead. Such letters shall only pertain to official City business.

B. Prohibitions on Use of Public Resources for Personal or /Campaign Purposes.

1. **Letterhead and Staff.** City letterhead and staff support cannot be utilized for personal or political purposes. Any use of the City's logo, flag, seal, slogan, or name shall further be subject to the provisions of Chapter 1.06 of the Victorville Municipal Code and applicable State laws. The use of the City Seal, logo, or other insignia on personal matters and correspondence is not permitted.
2. **Council Chambers and Staff Photos.** The City Council Chamber cannot be used as a location for taking campaign photos or engaging in any form of campaign activity. Any violations of this prohibition may be reported to the Fair Political Practice Commission and any other enforcement agencies, and may further result in disciplinary sanction (a statement or resolution of repudiation), formal censure, and/or punishment pursuant to Government Code Section 36813 as set forth in Chapter 10 of this Manual. The use of photos with current City staff and City Council candidates in election materials is prohibited.

III. SPEAKING FOR "THE CITY"

- A. Issue Position Statements. When members are requested to speak to groups or are asked the Council's position on an issue, the response should reflect the position of

the Council as a whole taken in open session. It is permissible, however, for a Councilmember to clarify his or her vote on a matter by stating: "While I voted against 'X,' the City Council voted in support of it." When representing the City at meetings or other venues, it is essential that those in attendance gain an understanding of the City Council's position rather than that of an individual member.

- B. Communication of Council Policy. The Mayor and individual Councilmembers are not authorized to speak on behalf of the City or the City Council with regard to City or City Council policy or positions, except when such policy or position has been clearly established or when the Mayor or Councilmember has been designated by the City Council as a spokesperson on a given subject.
- C. Supporting State or Federal Legislation. The City Council may be requested to formally support or oppose state or federal legislation. In considering whether or not to take such action, it is Council policy to determine first if the legislation involves matters pertaining directly to the City of Victorville or its residents as a whole. If the subject matter does not relate directly to City business or to local residents, then the City or City Council can decline to take a position. If the legislation could be expected to affect the City or its residents, then the City Council may elect to take a position. All correspondence articulating the City's position on state and federal legislation shall be handled in a manner consistent with the City Council's adopted Strategic Plan. For State or Federal legislation that is actively moving through a legislative cycle and requiring immediate attention by the City, the Mayor, or in the absence of the Mayor the Mayor Pro Tem, with concurrence from the City Manager, may issue a letter stating the City's position. In such a case, it shall be the City Manager's role to concur that such legislation has a direct relationship to the City's adopted Strategic Plan, and the City Manager reserves the right to ultimately defer this discretion to the City Council.
- D. Press Releases. All press releases pertaining to the City Council shall be issued on City letterhead on behalf of the entire City Council. No press releases pertaining to the City Council or City shall be released by individual members of the City Council without prior authorization from the City Council acting at a Council meeting. The City Manager and his or her designated staff are authorized to issue press releases pertaining to City activities and events of public importance as he or she determines necessary and appropriate to keep the public informed. All final press releases shall immediately be distributed to the City Council.

E. Representation at Ceremonial Functions.

1. **City Sponsored Events.** The Mayor, or Mayor Pro Tem in his or her absence, shall represent the Council at ceremonial functions organized by the City. The Mayor or Mayor Pro Tem may, at his or her own discretion, ask another Councilmember to represent the Council at that function when neither is available. Staff shall also include any Councilmember who has promoted a project or event in any program or agenda in such a function.
2. **Non-City Sponsored Events.** As a general rule, the Mayor, or the Mayor Pro Tem in his or her absence, shall represent the Council at ceremonial functions not organized by the City upon receipt of an invitation from the sponsor of such event. If neither the Mayor nor the Mayor Pro Tem is available to attend a non-City sponsored event, he or she may designate a replacement. Nothing in this provision is meant to preclude a Councilmember from representing the Council at a ceremonial function where the event organizer has requested that a specific Councilmember attend the function.

F. Appearances before Agencies and Organizations. If a member of the City Council appears before another governmental agency or organization to give a statement on an issue affecting the City, the Councilmember should first indicate the majority position and opinion of the Council. Personal opinions and comments may be expressed only if the Councilmember clarifies that these statements do not represent the position of the City Council.

G. Participation in Community Activities. From time to time, Councilmembers may choose to participate in community activities, committees, events, and task forces. When a Councilmember participates in these types of activities, the Councilmember is acting as an interested party rather than acting on behalf of the City Council. Acting or participating on behalf of the City Council is limited to those instances when the Council has formally designated the Councilmember as its representative for the matter.

H. Name Badges. The City issues name badges to all City Councilmembers, the City Manager, the City Clerk, Senior Management, department heads, City Planning Commissioners, City advisory committee members, and other City staff as deemed appropriate by the City Council.

1. **Official Use Only.** It is not permissible for any City Councilmember or any of the personnel listed in Section H, above, to use his or her badge for any purpose except as reasonably necessary for identification when acting in their official capacities.
 2. **Fraudulent Use Prohibited.** It is not permissible for any person to wear, exhibit, or use a badge with the intent of fraudulently impersonating a City official or of fraudulently inducing the belief that the person is a City official at the time the badge is worn, displayed, or used.
- I. **Business Cards.** City Councilmembers will be provided with City Manager approved business cards in increments of 500. No more than one order will be processed within a 12-month period unless approved in advance by the City Manager. City business cards may not be used for personal or financial gain, for obtaining privileges not otherwise available to a Councilmember, or for soliciting political contributions. Councilmembers are prohibited from using any other form of non-approved business cards that contain the City logo, the City seal, the City flag, or the City slogan.

IV. CITY COUNCIL SPENDING AND REIMBURSEMENT POLICY

- A. **Effect of CP-23-03.** Except as specified otherwise in this Section, the provisions of the Expense Reimbursement Policy set forth in Council Policy No. CP-23-03, or any amendment(s) to or successor Council Policy adopted in lieu thereof (“CP-23-03”) shall apply to all City Councilmembers. The provisions of Council Policy Nos. CP-935, CP-73-3, and CP-12-01 to the extent currently in effect, are completely superseded by this Section.
- B. **Events and Covered Expenses.** In furtherance of the City’s goals and strategies set forth in the City’s adopted Strategic Plan (the “Strategic Plan”) and as long as all other requirements of this Section IV are also met, covered expenses (as that term is used in CP-23-03) incurred by City Councilmembers constitute reimbursable expenses when they engage and/or participate in the following activities and/or events (“Events”):
1. Communicate with representatives of regional, state, and national government and their various agencies and entities on City-adopted or authorized policy positions.

2. Attend educational seminars designed to improve Councilmembers' skill and information levels.
 3. Participate in regional, state, and national organizations, e.g., California League of Cities or National League of Cities, whose activities affect the city's interests.
 4. Attend City-sponsored events.
 5. Travel out-of-state or internationally for the above purposes.
- C. Advance City Council Approval of Expenditures for Events. Prior to making travel, transportation, and/or lodging arrangements for any Event for which a Councilmember wishes to be reimbursed by the City, the Councilmember should seek to have the Event and the expenditure approved except as provided below. Requests for travel and meeting expense reimbursements or City- paid travel and meetings for any Event(s) will require the advance approval of the City Council at a regularly scheduled Council Meeting under an agendized item requesting such approval.

The foregoing requirement for approval of travel expenses by the City Council shall not apply when: (i) a Councilmember is travelling for educational or training related purposes that are in direct furtherance of their role as a Councilmember, and such expenses do not exceed \$1,200.00/year; (ii) the Mayor or Mayor Pro Tem is required to speak or offer testimony in support of a legislation position already approved by the City Council; or (iii) a Councilperson is traveling in connection with his or her required attendance at meetings of legislative bodies of outside agencies to which the Councilmember has been appointed to serve as a City representative or alternate pursuant to Chapter 9, Section IV of this Manual. Notwithstanding this exception, the Councilmember shall comply with CP-23-03 and particularly the Section requiring pre-approval by the City Manager.

- D. Meeting Reporting Requirement. Councilmembers shall provide a brief report *on any meeting or event attended at the expense of the City* at the next regular meeting of the Council. If multiple Councilmembers attended the same event, a joint report may be made.

E. Additional Spending and Reimbursement Rules.

1. **Spending Tracked.** The City Manager's Office will keep an individual spending and reimbursement record for each Councilmember for the period of July 1 to June 30 of each year.
2. **Interstate/International Travel.** No travel outside the state or the country is permitted without advance approval of the City Council, who shall make such decision at a Council Meeting under an agenda item requesting such approval.
3. **Travel Arrangements.** Hotel and travel accommodations may be made by City staff or the Councilmember. Councilmembers shall use best efforts to seek the most reasonable, cost-effective manner of travel and/or accommodations, keeping in mind that such travel and/or accommodations are being provided at the expense of the taxpayers.

F. Expense Reports Required. In order to receive expense reimbursements, Councilmembers shall complete and submit to the City Manager's Office a Travel and Expense Reimbursement Form and Report ("Expense Report") within a reasonable time after incurring the expense, but in no event, shall it be later than 30 days thereafter. The following rules shall also apply:

1. Each Expense Report shall be accompanied by all receipts documenting each expense with proof of the advance approval obtained from the City Council (or the City Manager, as applicable).
2. The Councilmember shall verify that the expenses for which reimbursement is sought were incurred on behalf of the City in the performance of official duties and otherwise meet the requirements of this Section IV.
3. All documents related to reimbursable expenditures, including, but not limited to, the Expense Report and actual receipts, are public records subject to disclosure under the Public Records Act. Any personal information, e.g., credit card numbers, contained on any receipts may be redacted before publicly releasing such records.

G. City Manager Authority. The City Manager has the authority to determine the

reasonableness of an expense and, as such, may disallow it for reimbursement. A request for reimbursement that has been disallowed by the City Manager may be appealed to the City Council who will make its decision at a regularly scheduled City Council Meeting under an agenda item requesting such appeal. The decision of the City Council shall be final.

- H. Mileage Reimbursement/Allowance. In consideration of their additional duties and notwithstanding anything herein to the contrary, the Mayor and Mayor Pro Tem may choose to receive a monthly auto allowance, rather than mileage reimbursement, to cover the costs of City-related travel using their personal vehicles. The monthly allowance is \$300 per month for the Mayor and \$200 per month for the Mayor Pro Tem. Should the Mayor and/or Mayor Pro Tem opt to receive the allowance, it shall be paid in lieu of any mileage reimbursement request, except to the extent the mileage reimbursement request is made pursuant to City Council Policy No. CP-23-03, which allows for reimbursement for mileage in excess of 200 miles for City-related travel. To opt for the auto allowance, the Mayor and/or Mayor Pro Tem shall provide a written request to the City Manager.

V. GUIDELINES AND PROCEDURES FOR CEREMONIAL RECOGNITION ITEMS

- A. General. The City of Victorville regularly receives requests from individuals and organizations for various ceremonial recognition items. These items can range from a simple letter or certificate of recognition to a plaque commemorating a special occasion or event.
- B. Need for Guidelines. Ceremonial recognition items are presented purely as gestures of high esteem. If provided too freely or for less than honorable purposes, they are apt to lose significance and become meaningless. Therefore, these Guidelines and Procedures for the issuance and presentation of ceremonial recognition items shall be adhered to fully.
- C. Jurisdictional Limitations and Description of Ceremonial Recognition Items. Ceremonial recognition items shall be awarded to businesses, organizations, and individuals located in, providing services in, or residing exclusively in the City of Victorville. All other requests will be denied, and the requesting party shall be referred to the appropriate jurisdiction.

1. **Certificates of Recognition in Presentation Folders.** Certificates of

Recognition in Presentation Folders are conferred to commend and recognize businesses located in the City of Victorville during small-scale ribbon cuttings, groundbreaking, grand openings, and open house events.

2. **Letters of Recognition/Congratulations.** Letters of Recognition/Congratulations are conferred to commend and recognize the following:

(a) Major achievements, such as the Eagle Scout Award and Girl Scout Gold Award.

(b) Milestone events, such as the anniversary of an organization, wedding anniversaries of 50 or more years, or other life milestones, such as significant birthdays.

3. **Framed Certificates of Recognition.** Framed Certificates of Recognition are conferred to commend and recognize the following:

(a) Exceptional contributions or contributions of consequence to the City of Victorville by a community organization, business, or individual; and

(b) Large scale ribbon cuttings, grand openings, anniversaries, and open house events for businesses located in the City of Victorville.

4. **Plaques.**

(a) Plaques shall be presented only to prominent business and/or organizations that have made a significant contribution to the City of Victorville and its residents.

(b) Plaques may also be prepared for presentation to certain individuals who have acted with distinction in carrying out their duties or who have taken extraordinary actions that further the best interests of the City of Victorville and its residents.

(c) The presentation of plaques will only be made in the City of Victorville where the business/organization/individual can be formally acknowledged.

5. **Proclamations.** Proclamations are ceremonial documents signed by the Mayor for

- (a) public awareness,
- (b) charitable fundraising campaigns, and
- (c) arts and cultural celebrations.

Proclamations will not be issued to or for any of the following:

- (d) Individuals. Proclamations must affect a broad group of people.
- (e) Matters of political controversy, ideological or religious beliefs, or individual convictions.
- (f) Events or organizations with no direct relationship to the City of Victorville.
- (g) Campaigns or events contrary to policies of the City of Victorville.

D. Procedures for Requesting Ceremonial Recognition Items.

1. Each request must be submitted in writing to the City Clerk's office at least seven business days prior to the date the ceremonial recognition item is needed. There are no exceptions to this requirement unless specifically waived by the Mayor and Mayor Pro Tem or when the request is made by the City of Victorville's Public Information Officer and/or the City Clerk in furtherance of their official duties.
2. Each request must be submitted in writing to the City Clerk, except when the Public Information Officer, in furtherance of his or her official duties, is the requester.
3. Businesses and individuals located in, providing services in, or residing in the City of Victorville may submit requests. Any Councilmember may also request ceremonial recognition items, subject to the criteria set forth herein.

4. Each request must include the following:
 - (a) The contact person's first and last names, address, e-mail address, and telephone number.
 - (b) The name of the individual who will be accepting the presentation if different from the contact person's name.
 - (c) A brief summary and/or background information about the event, organization, or individual to be recognized and the reason the recognition is being requested.
 - (d) The date the item is needed.
 - (e) The date, time, and location of the event if the ceremonial recognition item is to be presented at an event.
5. The Mayor and Mayor Pro Tem reserve the right to modify any request in order to provide the most appropriate form of recognition.
6. All requests shall be approved or denied by the Mayor and the Mayor Pro Tem. To the extent the Mayor and Mayor Pro Tem are not in agreement then the request will be placed on the next available City Council Agenda for consideration by the City Council. The City Council reserves the right to modify or deny any request.
7. Councilmembers shall uphold the good purpose intended for ceremonial recognition items. Therefore, in keeping with the Councilmembers' Code of Ethics to be above reproach and avoid the appearance of impropriety, Councilmembers shall not request ceremonial recognition items for any private or personal interest, including politics. Furthermore, no Councilmember may request an official recognition for or on behalf of any business, organization, or individual associated with an organization in which the Councilmember serves as an employee, member, or volunteer.
8. Only one official signed copy of any form of recognition will be issued per individual or organization per calendar year.

9. Ceremonial recognition items are not automatically reissued every year. No announcement may be made regarding any recognition item until official confirmation has been received from the Mayor's office.

E. Criteria for Awarding Ceremonial Recognition Items.

1. All ceremonial recognition items shall be consistent with the United States Constitution, the California State Constitution, the Victorville Municipal Code, and the various laws passed pursuant to such instruments.
2. The City Manager and his or her City Clerk shall ascertain whether the prospective recipient is in good standing with the City, has any potential conflicts of interest, and/or is related to any member serving on the City Council or working in the City.
3. If the prospective recipient is in good standing with the City, but another potentially disqualifying circumstance exists with either the requester or the prospective recipient, the information shall be brought to the City Council at the next available City Council meeting to determine whether it is appropriate to provide the ceremonial recognition item.

F. Additional Information Related to Ceremonial Recognition Items.

1. All requests will be submitted to the City Manager and City Clerk at a weekly review meeting for consideration. The Mayor and Mayor Pro Tem shall be informed of all requests, whether deemed consistent or inconsistent with the guidelines in this Chapter. All items consistent with the guidelines in this Chapter will then be reviewed for further consideration by the Mayor and Mayor Pro Tem, who will follow the provisions set forth in this chapter.
2. The Mayor shall sign all ceremonial recognition items. However, when a Councilmember is the Mayor's designee, when a specific Councilmember is the lone invitee to the event, or when a Councilmember has been requested by a business or organization to be a speaker at the event where a certificate of recognition is to be presented, that Councilmember shall also sign the certificate of recognition.

3. Ceremonial recognition items are bestowed only at a Council meeting or other event where the recognition item is to be presented. The Mayor or his or her designee shall be the presenter. Notwithstanding the forgoing, when an event organizer(s) has invited one Councilmember to an event, that Councilmember shall be the Mayor's designee.
4. Letters of Recognition/Congratulations may be mailed.

CHAPTER 9 - COMMISSIONS, COMMITTEES, AND BOARDS

I. PURPOSE AND GENERAL CONSIDERATIONS

- A. Role of City Commissions, Committees, and Boards. Most commissions, committees, and boards established by the City Council are advisory to the City Council. The role of all such commissions, committees, or boards is to make recommendations to the City Council on matters affecting the City of Victorville. Except as otherwise provided in State or local law, commissions and committees have no independent role separate and apart from their role as advisory to the City Council. Commissions, committees, and boards have no authority to appropriate funds or make policy except as otherwise approved by the City Council.
- B. Nomination and Confirmation. On or before December 31st of each year, the City Clerk (or such other staff as the Council may designate) shall prepare and provide to the City Council an appointments list of all regular and ongoing commissions, committees, and boards appointed by the Council and the terms of the members of such boards, committees, and commissions that will expire during the next calendar year as required by Government Code Section 54970 et seq., also known as the Maddy Act. City Council Resolution No. 13-049 identifies that the normal term of each regular committee member shall be four years, more or less, and shall be coterminous with the term of office of the nominating Councilmember. As such, in years when a City Council election takes place, all seats on commissions, committees, and boards for newly elected Councilmembers will be open for nomination and appointment. In years when there is no City Council election, only those seats that are unfilled will be open for nomination and appointment. Such nominations must be confirmed by a majority vote of the full membership of the City Council in order for an appointment to occur. The Presiding Officer shall facilitate appointments in accordance with nomination and appointment procedure set forth in Chapter 2, Section II, points 1-7. To the extent a Councilmember's nominee for a specific commission, committee, or board does not obtain the requisite affirmative votes, such Councilmember will be given the opportunity to nominate up to three (3) other individuals, either at the same meeting or at subsequent meetings. In the event a Councilmember's subsequent three (3) nominees are not confirmed by a majority vote of the Council, then the City Council shall appoint a commission, committee, or board member using the same procedures set forth herein. Unscheduled vacancies shall be filled in accordance with Government Code Section 54974. Such unscheduled vacancy appointments

shall be coterminous with the appointing Councilmember's term of office as provided for in City Council Resolution No. 13-049.

- C. Instruction and Training. The Council shall ensure that all members of City commissions, committees, and boards are properly instructed on their responsibilities, direction, and performance expectations. Such City commissions, committees, and boards shall also be required to follow the applicable provisions of Resolution No. 13-049 and any amendments or successor resolutions thereto.
- D. Planning Commission. Victorville Municipal Code Section 2.12.020 "Terms – Regular Members" specifies that the term of each regular commission member shall be four years, more or less, and shall be coterminous with the term of the office of the nominating Councilmember. It further should be noted that Resolution No. 13-049 does not apply to the Planning Commission. The membership, powers, and responsibilities of the Planning Commission are set forth in Chapter 2.12 of the Victorville Municipal Code and various provisions of State Law. In accordance therewith, the Planning Commission has adopted rules for transacting Planning Commission business.
- E. Conflict of Interest. All members of commissions, committees, and boards shall abide by the provisions of the Political Reform Act, FPPC regulations, and provisions of the common law relating to conflicts of interest.

II. CITY COUNCIL SUBCOMMITTEES

- A. Purpose. At times, the City Council forms committees composed solely of a portion of its own membership. These committees, often referred to as subcommittees, are formed to study, investigate, and make recommendations to the full Council regarding specific topics and may be designated as either Standing or Ad Hoc.
 1. **Standing Subcommittees**. These subcommittees have a continuing subject matter jurisdiction or meeting schedules that are fixed by the Council. Regardless of the number of members, Standing subcommittees are required to comply with the Brown Act.
 2. **Ad Hoc Subcommittees**. These subcommittees have a specific purpose and limited duration, no continuing subject matter jurisdiction, and no meeting schedule fixed by the Council. Ad Hoc Subcommittees composed solely of

less than a quorum of the City Council membership (2 members maximum) are generally exempt from the Brown Act and thus are not required to schedule regular meetings or post meeting dates and agendas.

B. Subcommittee Formation and Appointment.

1. **Standing Subcommittees.** The Council may create or dissolve Standing subcommittees at any time by the affirmative vote of a majority of the Council. The Mayor nominates and the City Council confirms by majority vote the members of Standing subcommittees.
2. **Ad Hoc Subcommittees.** The Council or the Mayor may create ad hoc subcommittees. The Mayor has the discretion to make appointments to such ad hoc subcommittees or to allow a majority of the Council to vote on such appointments.

C. Subcommittee Responsibilities. The responsibilities of subcommittees include making and submitting recommendations and information to the Council for consideration and/or a vote (once properly agendized as noted in Section III.C, below, to ensure compliance with the Brown Act). Staff will work with and support Council subcommittees as required and in accordance with the provisions of Section II of this Chapter.

D. Review of Standing and Ad Hoc Subcommittees. At its second regular meeting in December (or as soon thereafter as possible), and prior to making any appointments, the Council will review each currently existing Standing or Ad Hoc Subcommittee and determine the need to renew or terminate the committee.

E. Conduct of Subcommittee Meetings. Council subcommittees shall generally follow the meeting procedures and rules of order set forth in Resolution No. 13-049.

III. ADMINISTRATIVE SUPPORT FOR CITY COMMISSIONS AND COMMITTEES

A. Staff to Provide Support. City staff will provide assistance and support to City commissions, committees, and subcommittees; however, such commissions, committees, and subcommittees do not have supervisory authority over City employees. While staff may work closely with these entities (particularly the Planning Commission), City staff members remain responsible to their immediate supervisors

and ultimately to the City Manager. The members of City commissions, committees, and subcommittees are responsible to perform the functions (as set forth in Victorville Municipal Code or other City Council directive) of their respective committees/commissions.

- B. Examples. Staff support includes preparation of an agenda and preparation of reports providing a brief background of the issue, a list of alternatives, recommendations, and appropriate back-up materials, if necessary. Advisory body members should have sufficient information to reach decisions based upon a clear explanation of the issues.
- C. Procedure for Recommendations to Council. Advisory City commissions, committees, and subcommittees wishing to communicate progress, status, and/or recommendations to the City Council must do so through approved Council agenda procedures. In addition, if such commissions, committees, and subcommittees wish to correspond with an outside agency, such correspondence will be prepared by staff for review by the City Manager and possible approval by the City Council. Individual members of City commissions, committees, and subcommittees who would like City staff to perform research or review a particular issue must gain the approval for such a request from the City Manager before any work is planned or done.

IV. COMMISSIONS, COMMITTEES, AND BOARDS ON WHICH COUNCILMEMBERS SERVE AS CITY REPRESENTATIVES

- A. Outside Agencies. City Councilmembers are appointed to serve as City representatives on the boards of commissions and/or committees of outside agencies in the region, such as the Victor Valley Transit Authority (“VVTA”), the San Bernardino County Transportation Authority (“SBCTA”), and the Victor Valley Wastewater Reclamation Authority (“VWRA”).
- B. Procedures. Nomination and confirmation of such representatives and one alternate shall follow the same procedure identified in Chapter 2, Section II, points 1-7, for the Mayor and Mayor Pro Tem.
- C. Absence. Whenever a member of the City Council is unable to attend a regional board or committee meeting to which he or she is designated as the City’s representative, he or she shall notify his or her alternate to request his or her attendance.

- D. Duties. Councilmembers appointed to serve on outside agencies shall do so as representatives of the City, shall comply with the rules of procedure adopted by such agencies when participating in meetings of such agencies, and shall provide updates or reports to the City Council on the activities of such agencies as required.

CHAPTER 10 - ENFORCEMENT

I. CENSURE AUTHORIZED

Censure is a formal resolution of the City Council that reprimands one of its own members for specified conduct, generally a violation of State, Federal, or local laws; or of City policy, including the provisions of this Manual (hereinafter collectively "Law"). Censure should not follow an occasional error in judgment that occurs in good faith and is unintentional, but it is appropriate when the violation is considered to be a serious offense or the conduct involves intentional and repeated violations of Law or City policy after other Councilmembers have informed the offending Councilmember of the violation(s). Censure carries with it no fine or suspension of the rights of the member as an elected official, but it nonetheless is a punitive action for wrongdoing.

II. CENSURE PROCEDURE

A. Request for Censure Hearing. During the open portion of any regular or special meeting of the City Council, any Councilmember may make a motion to calendar a censure hearing concerning the violative conduct of one of its members.

1. **Specific Allegations**. The request must include specific allegations of the conduct that constitutes a violation of the Laws or City policy upon which the proposed censure is based.
2. **Agenda Placement or Ad Hoc Committee Formation**. If a majority of Councilmembers support the request, then a) direction shall be given to City Manager to calendar the item for a future agenda or b) the Council shall appoint an ad hoc committee to investigate the charges.
3. **When No Investigation Required**. If the conduct or violation alleged is patent or otherwise clearly apparent, setting of the censure hearing shall proceed in accordance with Subsection C, below.

B. Investigation. If a majority of the Council determines an investigation is warranted, the Council shall designate an ad hoc committee consisting of two of its members, one of which shall be the Mayor, to conduct the investigation. If the Mayor is the subject of the charges, the Mayor Pro Tem shall be appointed in lieu of the Mayor to serve on the ad hoc committee.

1. **Independent Investigator**. The Council may select an independent

investigator to assist in conducting the investigation. The independent investigator would be managed by the ad hoc committee to conduct the investigation.

2. **Process for Taking Statements.** In the course of the investigation, the committee must determine the process by which statements are taken. A witness may choose to provide a signed declaration under penalty of perjury attesting to his or her knowledge of the facts surrounding the allegations. If a witness is unwilling to submit such a declaration, the Council may issue a subpoena to compel the witness's testimony, consistent with its subpoena power granted under the Government Code.
 3. **Conclusion of Investigation.** At the conclusion of the investigation, the results shall be presented in writing to the full Council. Based on the results and upon a majority vote of the Council, a censure hearing may be set in accordance with Subsection C, below.
 4. **Investigation Guidelines.** The following guidelines apply to ad hoc committee investigations:
 - (a) The committee may be staffed by administrative and legal staff.
 - (b) If authorized by City Council, the committee may subpoena witnesses and documents.
 - (c) In making a determination to hold a censure hearing, the committee should determine if after taking all the facts and evidence into consideration, there are reasonable grounds to believe or not believe that the conduct, violation, or offense occurred.
 - (d) The committee shall issue a final report and recommendations to the City Council. The final report shall be made available to the public.
- C. **Censure Hearing.** If a censure hearing is set, it must be set far enough in advance to give the Councilmember subject to the charges adequate time to prepare a defense. That member shall be given the opportunity to make an opening and closing statement and to question his or her accusers. The Councilmember subject to the

charges may be represented and may have the representative speak or question on his or her behalf. The Mayor, or the Mayor Pro Tem if the Mayor is the subject of the charges, shall preside at the hearing. The rules of evidence shall not apply to the hearing, which is not a formal adversarial proceeding. The City Attorney or designee shall provide legal advice to the City Council during the hearing.

- D. Resolution of Censure. A decision to censure requires the adoption of a resolution making findings with regard to the specific charges, based on substantial evidence, and approved by the affirmative vote of at least three (3) Councilmembers. In accordance with Government Code section 995, upon request of a Councilmember, the City may reimburse the Councilmember's reasonable attorney fees and costs in defending himself or herself.

III. REMOVAL

A. Disruptive Conduct by Councilmember During Meeting.

1. In addition to the foregoing and as set forth in Section III.C of Chapter 5 of this Manual, the provisions of Government Code Section 36813 shall be applicable to the conduct of Councilmembers during Council meetings. Said Section provides:

The City Council may establish rules for the conduct of its proceedings. It may punish a Councilmember or other person for disorderly behavior at a meeting.

In accordance with Section 36813 and Section III.C of Chapter 5 of this Manual, the punishment may include removal from the Council Meeting of the disruptive Councilmember upon a majority vote of the City Council. A motion for removal may be made by any Councilmember, including the Mayor, and is not debatable. The Presiding Officer and Council as a whole shall address disruptions in a consistent, transparent, and viewpoint-neutral manner.

IV. ACKNOWLEDGEMENT OF RECEIPT AND UNDERSTANDING OF MANUAL

Upon first entering office, upon election to any subsequent term, or whenever this City Council Policy and Procedures Manual is updated by City Council Resolution, every

Councilmember shall sign a statement affirming that he or she has received, read, and understood the provisions set forth in this Manual and furthermore agrees to abide by them.