

# City of Victorville

## Questions and Answers About Green-Colored Trash Cart Exchange and New Black Trash Carts with Labels—July 2023



**Background:** In July 2023, Burrtec/Victorville Disposal is going to start a project to exchange approximately 14,000 green-colored TRASH carts and replace them with black-colored TRASH carts. They will exchange the carts on residential service days. The exchange may occur before or after the regular trash truck goes through, so it is best for residents to have carts out by 6 a.m. This project will continue for several months, until all of the green-colored trash-carts have been exchanged.

The new black trash carts have labels embedded into the lids. The labels have pictures and a list of the main types of materials that can and cannot go in the trash cart. The labels list “food waste” and “green waste” as “non-

acceptable waste” for the black cart.

(Note: In October 2022, Victorville Disposal started distributing the new black carts with embedded labels to new customers and customers who needed a replacement trash cart. Now Victorville Disposal will be proactively exchanging any remaining green trash carts for black carts for all residential customers who still have the old green trash carts.)



### Q. How do I get my green trash cart exchanged for a new one?

A. You don't need to do anything. Just make sure you put your trash carts out for service by 6 a.m. The carts may be exchanged before or after the regular trash truck gets there. It's going to take several months to exchange all the old green trash carts, so we appreciate your patience while Victorville Disposal works on this project.

### Q. They delivered the new black trash carts and removed all the old green carts in my neighborhood, but I didn't put my trash out that week, so I still have a green trash cart. What should I do?

A. Call Victorville Disposal at 760-245-8607 to request that your green trash cart be exchanged.

### Q. Why are they exchanging the containers?

A. Victorville Disposal is starting to distribute the containers because CA state law senate bill (SB) 1383 requires all new trash and recycle containers to be labeled as of January 1, 2022. The labels must “include language or graphic images or both that indicate the primary materials accepted and the primary materials prohibited in that container...”

In addition, the City and Victorville Disposal are getting ready to implement a city-wide residential organics recycling program that will use GREEN carts to collect garden trimmings and food scraps. The old green TRASH carts are being removed to avoid confusion between trash and organics recycling carts. The new residential organics recycling program is required to be implemented per state law SB 1383.

**Q. I have a black trash cart already, but it doesn't have the new label on it. Will it be exchanged?**

A. No. Black trash carts without the new label will be kept in service until they wear out. New customers who need carts will receive containers with the new labels. In addition, any damaged black trash carts will be replaced with new carts with the new labels. Per SB 1383, "functional containers" are not required to be replaced until 2036. This will allow for old containers to be gradually replaced by new containers with labels.

**Q. The label on the new black trash cart says I can't put food waste or garden trimmings in the trash cart. What am I supposed to do with this material?**

A. Until you receive a GREEN ORGANICS RECYCLING cart, you can continue to put food scraps and garden trimmings in your regular black trash cart.

The City and Burrtec are getting ready to start residential organics collection service for garden trimmings and food scraps as required by CA state law senate bill (SB) 1383.

Eventually, a GREEN organics recycling cart (with a label) will be delivered to your home. The green cart will be for recycling garden trimmings and food scraps. The new residential organics program is expected to start in late 2023.



**Q. The label on the black trash cart says we cannot put Recyclables in the black cart. What recyclable items cannot go in the trash cart?**

A. Recycling is mandatory in the City of Victorville per Victorville Municipal Code Chapters 6.36 and 6.37. Recyclable materials must be kept separate from trash and cannot be discarded in trash. Designated recyclable materials includes clean paper, cardboard, tin and aluminum cans, foil, glass bottles and jars, and plastic containers (bottles, jars, tubs, and trays). These items must be placed in the blue recycling cart. It is a violation of the municipal code to place designated recyclable materials in the trash container.

**Q. When will I get a third cart to recycle organics?**

A. A new residential organics program is expected to start in Victorville in late-2023. Residents will receive a third GREEN cart to be used for garden trimmings and food scraps.

Per SB 1383, all other CA jurisdictions are required to implement organics recycling programs to divert garden trimmings AND food waste. The new Victorville residential organics recycling program is expected to be implemented citywide starting in late 2023.

(Note: The City and Victorville Disposal implemented a residential organics PILOT PROGRAM in the Fall of 2022 for approximately 650 households with Wednesday collection.)

**Q. Some people on my street have black and blue carts, but others have green and blue carts. Why is this?**

A. Beginning in 1995, the City used green carts for trash and blue carts for recycling when automated collection began. Since 2009, however, the City's contractor Victorville Disposal has been gradually replacing the old green trash carts with black trash carts. When new customers started service, or when an old green trash cart broke, then the customer would receive a replacement trash cart that is black. Although we've been gradually replacing the green trash carts, there are still a lot of the old green trash carts still in service! That's why some customers have black trash carts and others still have green trash carts. (Blue carts will continue to be for recyclables.)

Starting in July 2023, Victorville Disposal will begin exchanging any remaining green trash carts for black trash carts. They will do exchanges street by street—on service days to exchange carts. Approximately 14,000 containers need to be exchanged, so the project is expected to continue for several months.

**Q. What will happen to the old green trash carts?**

A. They will have a new "Organics Recycling" lid (with label) placed on them, and they will be used in Burretec's other communities that use 95-gallon organics recycling carts. So, they will be put to good use!

**Q. The new label on the trash cart says I can't put batteries or hazardous materials in the trash. What should I do with hazardous materials?**

A. You can dispose of batteries and other hazardous materials for FREE at the City of Victorville Household Hazardous Waste Collection Center on Loves Lane, off of Desert Knoll Drive, behind the County Fairgrounds. The HHW Center is open WED & SUN from 9 a.m. to 4 p.m.

**Q. Is there any place I can recycle my garden trimmings now?**

A. Yes. The City of Victorville has a free garden trimming drop-off program for City residents. Residents can drop off up to one ton of garden trimmings from their own home at the Victor Valley Compost Facility, 17888 E. Abbey Lane, Victorville. Hours are M-F, from 8 a.m. to 4 p.m. Residents must bring a photo ID as well as a current utility bill that includes their name and their City service address.

**Q. Where can I get more information about trash, recycling, bulky item collection, household hazardous waste, and cleanup programs?**

A. Go to [www.VictorvilleCA.gov/DumpltRightVV](http://www.VictorvilleCA.gov/DumpltRightVV) (Note: the last two letters are "V" and "V" as in Victorville. It is not a "W") or call City of Victorville Environmental Programs at 760-955-8615 or City of Victorville Customer Service at 760-955-5001.



**City of Victorville Environmental Programs**

[www.VictorvilleCA.gov/Recycle](http://www.VictorvilleCA.gov/Recycle) • 760-955-8615